

Technical Journal

TITLE:

Owner's Manual in CCD, text not visible

REF NO: TJ 35823.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515		ISSUE DATE: 2021-01-05	STATUS DATE: 2021-01-11
FUNC GROUP: 3900	FUNC DESC: Media, navigation and communication	Page 1 of 4	

Attachment

File Name	File Size
Picture number 1.jpg	0.3632 MB
Picture number 2.jpg	0.4623 MB

DESCRIPTION:

If the Owners Manual in the CCD doesn't display any text except the chapter titles, please follow advice under "Service".

See attachments *Picture number 1.jpg* and *Picture number 2.jpg* for reference

CCD = Center Console Display

CSC Customer Symptom Codes

Code	Description
DU	Digital owners manual/Not readable/missing

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
534							2021-9999	19	0000001-9999999	202007-999952

Technical Journal 34567.1.1

SERVICE:

Work is ongoing to resolve this issue.

Do not replace any parts or perform any additional fault tracing.

This Technical Journal will be updated when a solution is known.

Temporary solution:

Access the online owners manual at the Polestar US support page:

<https://support.polestar.com/us/polestar-2/2021/manual>

Warranty claim info:

No warranty claim accepted for a job described in this TJ.

VEHICLE REPORT:

None required

To view TJ attachment continue to next page. This TJ has two attachments.



