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- SIB 54 15 19

2021-01-22

GROANING NOISE FROM SUNROOF

This Service Information Bulletin (Revision 2) replaces SI B54 15 19 **dated January 2021.**

What's New (Specific text highlighted):

- Procedure
- Parts

MODEL

| E-Series | Model Description |
|----------|-------------------|
| G20 | 3 Series Sedan |
| G22 | 4 Series Coupe |

SITUATION

A groaning noise is present from the sunroof glass panel while driving over rough road surfaces, or during body flex. The noise may also be present while the sunroof is opening into the vented position.

CAUSE

Interference between the sunroof glass panel perimeter seal and the vehicle roof.

CORRECTION

Treat the sunroof perimeter seal using a sliding agent.

PROCEDURE

1. Position the sunroof glass panel in the vented position.
2. Apply BMW Lubricant M to the rear and sides of the sunroof glass panel perimeter seal.
3. Completely open the sunroof glass panel to allow access to the front portion of the perimeter seal.
4. Apply BMW Lubricant M to the front of the sunroof glass panel perimeter seal.

PARTS INFORMATION

| Part Number | Description | Quantity |
|-----------------|-------------------------|------------------|
| 83 19 2 458 653 | BMW Lubricant M (30 ml) | Sublet as needed |

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

| | | |
|---------------------|-------------------|--|
| Defect Code: | 5412093900 | Lid, sliding/tilting sunroof (SHD, panorama glass roof) disruptive noises |
| | | |

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| Labor Operation | Description | Labor Allowance |
|-----------------|---|-----------------|
| 54 00 001 | Work time to apply seal treatment (Main work) | 3 FRU |
| Or: | | |
| 54 00 001 | Work time to apply seal treatment (Plus work) | 1 FRU |

Explain the work performed on the repair order and in the claim comments section

As applicable to your center, please refer to [SI B01 01 20](#) or [B01 07 20](#) for claiming your diagnosis work time, job/repair work time (WT), RO/Claim WT and/or repair explanation procedures, unless otherwise required by State law.

And, as needed:

Sublet – Bulk Materials (RO and Claim Comments Required)

| | | |
|----------------------|---|--|
| Sublet Code 4 | See the sublet reimbursement calculations below | Reimbursement for the supported amount repair-related bulk material (Do not use the BMW part numbers for claim submission) |
|----------------------|---|--|

Sublet reimbursement calculation for claiming the applicable repair-related bulk material (BMW part number) is at the dealer net price amount for the quantity used plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

[QUESTIONS REGARDING THIS BULLETIN](#)

| | |
|---------------------|--|
| Technical inquiries | Submit feedback at the top of this bulletin |
| Warranty inquiries | Submit an IDS ticket to the Warranty Department or use the chat available in the Warranty Documentation Portal |
| Parts inquiries | Submit an IDS ticket to the Parts Department |