

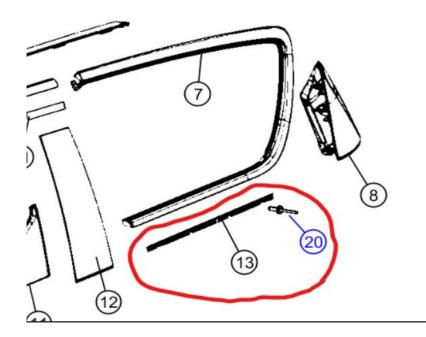
Case Number: S2123000007

**Release Date:** 01/30/2021

Symptom/Vehicle Issue: Sliding Door Contacts Quarter Window Trim Molding

**Customer Complaint/Technician Observation:** Rub marks or customer complaint of the rear quarter window trim having scuffing from the sliding door contact.

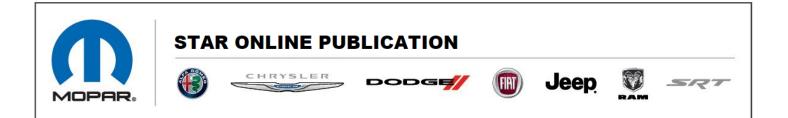
**Discussion**: If there are signs of contact between the sliding door and the quarter window opening trim, replace the trim component with new rivets.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

## FCA US LLC



Rivet p/n: 06035073 Bracket p/n: 55112812ac

Refer to Star Parts for current part information.

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