



STAR ONLINE PUBLICATION



Case Number: S2123000006

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Symptom/Vehicle Issue: Squeak Chirp Creak Noise From Left Quarter Panel Area

Customer Complaint/Technician Observation:

Tapping/rattling sound heard from the left rear of vehicle near the upper shock mount area. Remove the left inner quarter panel and test drive to determine if the noise is coming from a touch condition between the left rear wheelhouse reinforcement and the inner bracket (Fig 1).

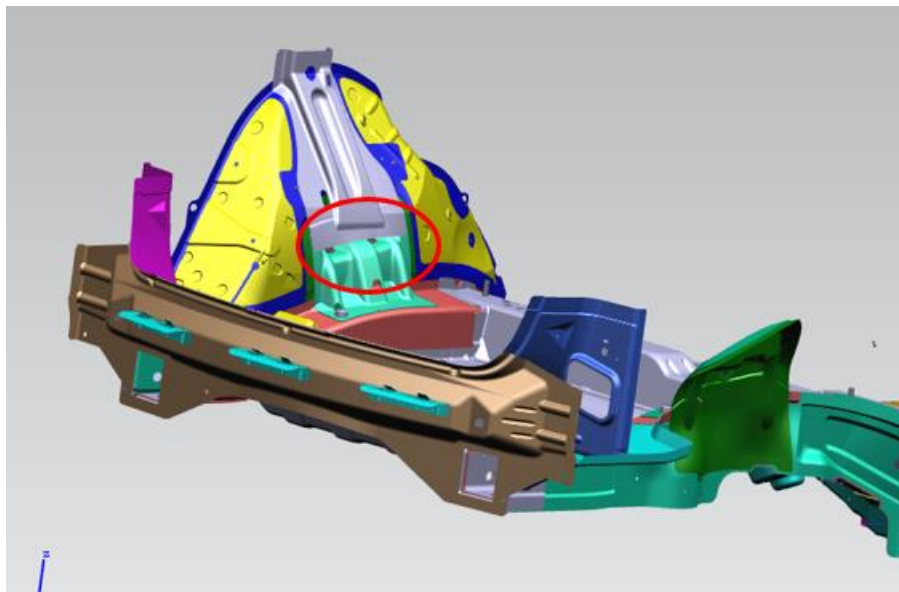


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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Repair Procedure:

If the noise originates from the circled area in Fig 1, separate the panels as shown below using a prybar (Fig 2). Once separated, inject a bead of RTV silicone between the 2 pieces to insulate them.

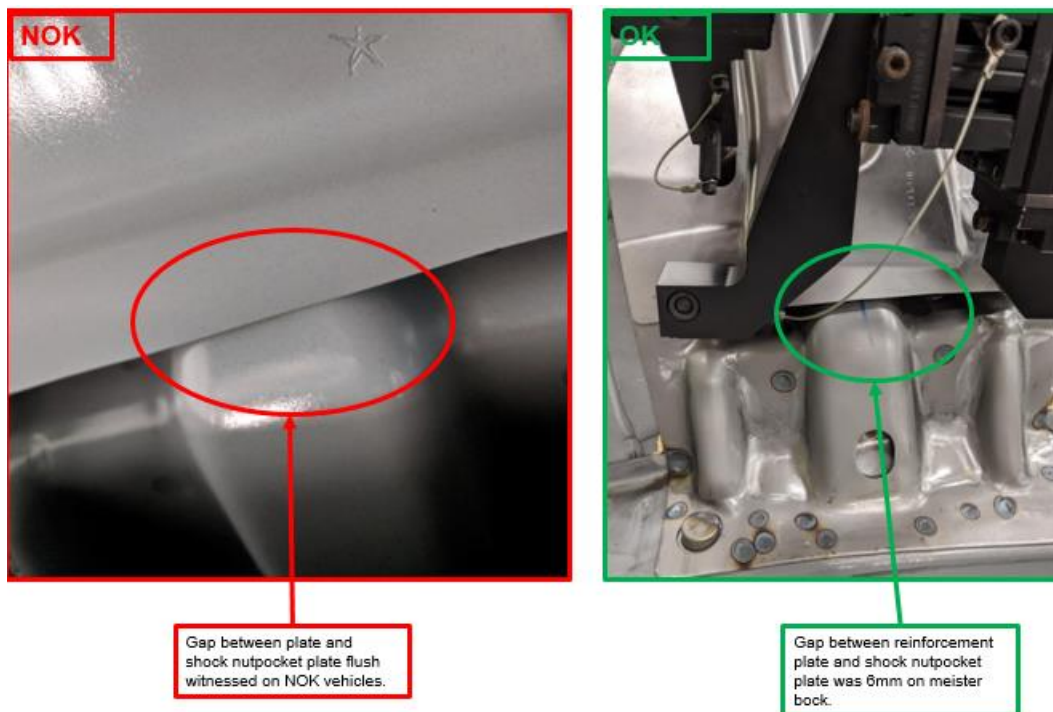


Fig 2
Left image shows no gap. Right shows correct gap

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