



## STAR ONLINE PUBLICATION



**Case Number:** S210800024

**Release Date:** 01/26/2021

**Symptom/Vehicle Issue:** Crank No Start Condition, No DTC's

**Customer Complaint/Technician Observation:** Owner complains the vehicle does not start at times after the vehicle is turned off from a short trip, vehicle will crank but will not start. Technician observed no DTC's set and that the condition could not be duplicated.

**Discussion:** Inspect fuse 70 within the PDC, C5 and C3 PDC connectors for any signs of a pushed out and or spread terminals (perform a pin drag test on suspect terminals), secure or replace the terminals as needed.

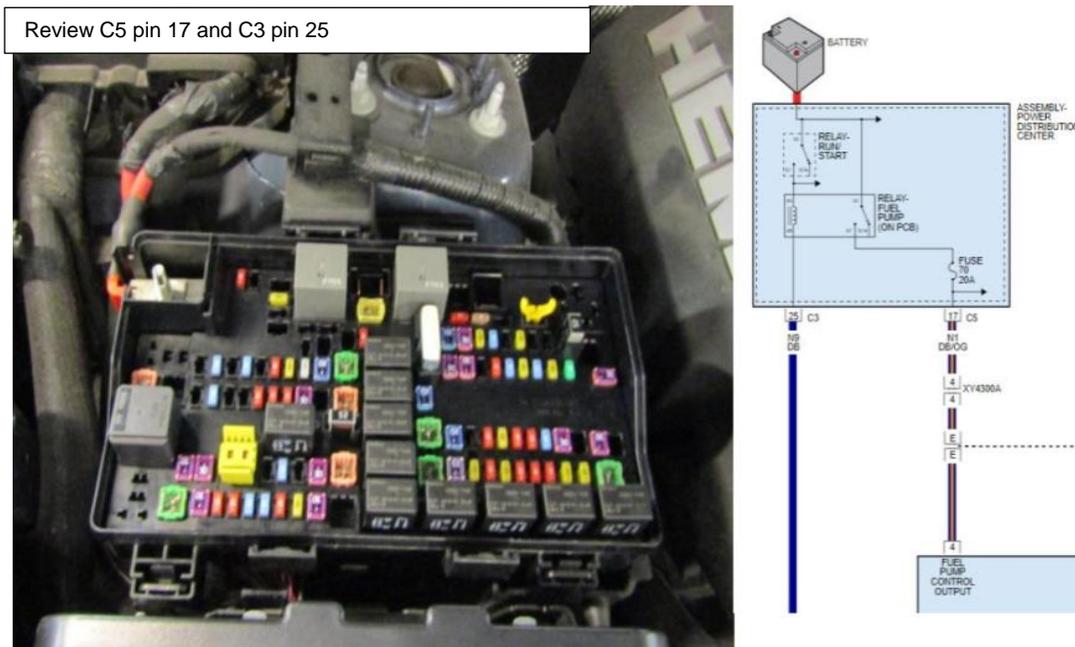


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**