

Case Number: S2108000020

Release Date: 01/21/2021

Symptom/Vehicle Issue: R1H Radio sets B142A-A4 DTC for Radio Unit High Temperature-Over Temperature

Discussion: R1H Radio sets "B142A-A4" DTC for "Radio Unit High Temperature-Over Temperature". Clear the DTC. The DTC threshold is currently set too low in software. Radio SW R15 and higher corrects this concern. Do not replace radio unless necessary.

Do Not Radio at This Time. A future software enhancement will resolve concern.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found