

Case Number: S2108000018

Release Date: 01/21/2021

Symptom/Vehicle Issue: Interior Camera Module, ICM1, Red On wiTECH Topology

Discussion: Interior Camera Module (ICM1) or FamCam shows up RED on wiTECH Topology. Per Engineering, the red display for the ICM1 is expected, because the radio doesn't currently support reading diagnostic information for the ICM1.

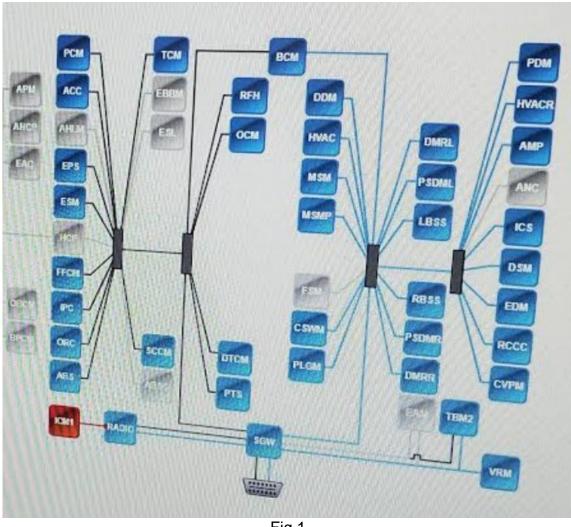
Check the functionality of the Interior Camera. If camera is functioning, do not replace the camera or radio. Ignore the Red topology.

Do Not Replace The ICM1/Famcam or The Radio at This Time. A future software enhancement for the Radio and ICM1 will resolve concern. Tentatively 22 MY R18/S18 software.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found







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