

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 121-1290

- o Integrity
- o Safety
- o Quality
- o Customer Service

February 12, 2021

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2021 Clipper, Independence and Viking travel trailer Recreational Vehicles. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired

WHAT IS THE ISSUE?

The Unloaded Vehicle Weight (UVW) listed on the Federal Placard and Cargo Carrying Capacity (CCC) label have the potential to be higher than the actual weight therefore increasing the carrying capacity of the vehicle.

OWNERS: WHAT SHOULD YOU DO?

Federal Placard Installation:

- The new label is included with this letter
- The labels are located on the road side of the unit, low on the sidewall or on the upper deck on the same side and on the entry door;
- Wipe off the old labels with isotropic alcohol;
- Match the labels and carefully place the new labels directly on top of the old labels

If you are uncomfortable with replacing the Federal Placards, please contact your dealer immediately and request a service appointment to schedule the free repair. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair.

You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is .10 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CUSTOMER SERVICE	(269) 467-8283

DEALER REPAIR CODES: Dealer Connect

TSB NUMBER	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
121-1290	SB-511-01-00-003988	R/R FEDERAL PLACARD	.10 HRS

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

(See reverse side)

TECHNICAL SERVICE BULLETIN

Clipper, Independence & Viking RV
Forest River, Inc.
Attn: WARRANTY MANAGER
500 W. Chicago Rd.
White Pigeon, MI 49099

Sincerely,

A handwritten signature in black ink that reads "Keith Fisher". The signature is written in a cursive style with a large initial "K".

Forest River, Inc.
Engineer

Office of Corporate Compliance

RECREATIONAL VEHICLE TRAILER CARGO CARRYING CAPACITY

VIN: [REDACTED]

THE WEIGHT OF CARGO SHOULD NEVER EXCEED
348 KG OR 768 LBS

CAUTION:

A full load of water equals 124 kg or 274 lbs of cargo @
1kg/L (8.3 lb per gal)

RECREATIONAL VEHICLE TRAILER CARGO CARRYING CAPACITY

Capacité de transport de chargement de caravane de véhicule de récréation

CARGO-CARRYING CAPACITY IS DETERMINED WITH THE FRESH WATER
TANKS FULL AND THE WASTE TANKS EMPTY

Capacité de chargement est calculée avec les réservoirs d'eau douce
pleins et les réservoirs d'eaux usées vides

Dry Weight/Poids Sec: 1381 KG	VIN/NIV: [REDACTED]
Cargo carrying capacity: 224 KG	Capacité de transport de chargement: 348 KG
Calculated with the fresh water tanks full	Calculé avec les réservoirs d'eau douce pleins
Cold: 102 KG	Froid: 102 KG
Hot: 23 KG	Chaud: 23 KG
Mass of waste water tank	Masses de réservoirs d'eaux usées
Full: 188 KG	Pleins: 188 KG



TIRE AND LOADING INFORMATION

The combined weight of cargo should never exceed
348 kgs or 768 lbs.

TIRE	SIZE	COLD TIRE PRESSURE	SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION
FRONT	ST205/75R14/D	65 PSI / 448 KPA	
REAR			
SPARE	ST205/75R14/D	65 PSI / 448 KPA	



RENSEIGNEMENTS SUR LES PNEUS ET LE CHARGEMENT

Le poids du chargement ne doit jamais dépasser
348 kgs or 768 lbs.

PNEU	DIMENSIONS	PRESSIION DES PNEUS À FROID	VOIR LE MANUEL DE L'USAGER POUR PLUS DE RENSEIGNEMENTS
AVANT	ST205/75R14/D	65 LB/PO2 / 448 KPA	
ARRIÈRE			
DE SECOURS	ST205/75R14/D	65 LB/PO2 / 448 KPA	



DRY WEIGHT: 3045 LBS
RECREATIONAL VEHICLE OVERALL
LENGTH 20'5" AS MANUFACTURED.

MANUFACTURED BY/LE FABRIQUEUR: FOREST RIVER, INC.

VIN/NIV: [REDACTED]

CWT17FQ

GAW/PMSE: 1737 KG (3830 LB)

TYPE/TYPE: TR/REM

COUPLER SIZE:

GAW/PMSE	TIRE/PNEU	RIMS/QUANTE	COLD INFL. PRESS/PRESS. DE CONF. A FROID
FRONT/ AVANT 1588 KG (3500 LB)	ST205/75R14/D	14X5.5J	448 KPA SINGLE DUAL (65 PSI/LPC) <input checked="" type="checkbox"/> <input type="checkbox"/>
INTERM/ INTERM KG (LB)			KPA SINGLE DUAL (PSI/LPC) <input type="checkbox"/> <input type="checkbox"/>
REAR/ ARRIÈRE KG (LB)			KPA SINGLE DUAL (PSI/LPC) <input type="checkbox"/> <input type="checkbox"/>



DRY WEIGHT: 3045 LBS
RECREATIONAL VEHICLE OVERALL
LENGTH 20'5" AS MANUFACTURED.

DATE: 12/21/2020

THIS VEHICLE CONFORMS TO ALL APPLICABLE
U.S. FEDERAL MOTOR VEHICLE SAFETY
STANDARDS IN EFFECT ON THE DATE OF
MANUFACTURE SHOWN ABOVE.

THIS VEHICLE CONFORMS TO ALL APPLICABLE
STANDARDS PRESCRIBED UNDER THE CANADIAN
MOTOR VEHICLE SAFETY REGULATIONS IN
EFFECT ON THE DATE OF MANUFACTURE.

CE VEHICULE EST CONFORME A TOUTES LES
NORMES QUI LUI SONT APPLICABLES EN VERTU
DU REGLEMENT SUR LA SECURITE DES VEHICULES
AUTOMOBILES DU CANADA EN VIGUEUR A LA
DATE DE SA FABRICATION.