



Technical Service Bulletin

PSS 24 MIL on, DTC P060C00 is stored in the ECM - RS Q8

24 21 59 2062142/1 February 1, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
RS Q8	2020 -2021	All	Not Applicable

Condition

Customer states:

- MIL on.

Workshop findings:

The following DTC may be stored in the engine control module (ECM), J623 (address word 0001):

- **DTC P060C00** (Internal Control Module Main Processor Performance) with symptom 30924.

Technical Background

This is a rare occurrence and is caused by the sensitivity of the diagnostics software in the ECM, J623 (address word 0001).

Production Solution

Updated software is being developed.

Service

1. Delete DTC P060C00 with symptom 30924 in the ECM, J623 (address word 0001).
2. Explain to the customer that a solution is forthcoming for the 3rd quarter of 2021 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*), or through the Technical Assistance page in Elsa.



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Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• 1E1 up to 8 Years/80,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	2470		
Damage Code:	0039		
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 50 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	0121 0004	10 TU
Claim Comment:	As per TSB #2062050/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2062050) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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