



QUALITY ACTION

CAMPAIGN BULLETIN

Right Side Wheel Nut Inspection Dealer Inventory

Reference: PC790

Date: January 28, 2021

Attention: Dealer Principal, Sales, Service & Parts Managers

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect:
MY2021 Rogue (T33)	NA	12	January 28, 2021	YES

*******Dealer Announcement*******

Nissan is conducting a dealer inventory quality action to inspect the right side front and rear wheel and tire assembly wheel nuts and, if necessary, replace with the correct wheel nuts on **12** specific model year 2021 Rogue vehicles identified in Service Comm. Due to a manufacturing concern that has since been resolved, the installed wheel nuts may not meet Nissan’s design specifications for the Rogue.

Affected vehicles **are subject** to stop sale and are either currently in dealer inventory or assigned and in transit to the dealer.

*******What Dealers Should Do*******

PLEASE FOLLOW THE ATTACHED INSPECTION INSTRUCTIONS:

1. Verify if vehicles are affected by this quality action using Service Comm or DBS National Service History – Open Campaigns I.D. **PC790**
 - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to NPSB 15-460 for additional information
 - **Please continue to check newly arriving inventory for campaign applicability.**
2. Please **do not drive, loan, sell or trade** the specific vehicles in Dealer Inventory subject to this quality action.
3. Use the attached procedure to inspect the right side wheel nuts and, if necessary, remedy any vehicles affected by this quality action.
4. Once remedied, dealers may submit the applicable warranty claim for the action performed and release the vehicle.

****** Dealer Responsibility ******

It is the dealer's responsibility to check Service Comm or DBS National Service History - Open Campaign using the appropriate campaign I.D for the inspection status on each affected vehicle currently in new vehicle inventory.

Thank you for your prompt attention to this matter.

NISSAN NORTH AMERICA, INC.

Aftersales DIVISION

****** Scroll down for attached Repair Instructions ******



PC790 - 2021 ROGUE WHEEL NUT INSPECTION

Service Procedure

1. Inspect both RH front and rear wheel and tire assembly wheel nuts.
 - Vehicle should be equipped with wheel nuts shown in Figure 1 and Figure 3

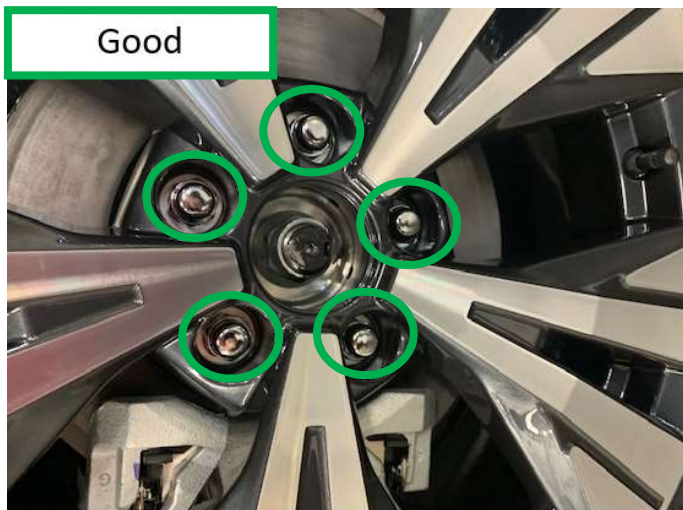


Figure 1



Figure 2



Figure 3



Figure 4

2. Are the RH side front and rear wheels equipped with the wheel nuts shown in Figure 1 and Figure 3?
 - If the RH wheels are equipped with the correct wheel nuts, no further action is needed.
 - If the vehicle is found to have the wheel nuts shown in Figure 2 and Figure 4, continue to Step 3 for wheel nut replacement.

3. Place the vehicle on a lift and lift about halfway.

4. Remove the wheel nuts from the RH side front and rear wheel and tire assemblies.

5. Install NEW wheel nuts to both RH side front and rear wheel and tire assemblies and torque to 112.55 N•m (11 kg-m, 83 ft-lb).

6. Lower the vehicle and proceed to claims information section below.

PARTS INFORMATION

Description	Part #	Quantity
NUT-ROAD WHEEL	40224-ZN50A	10

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

Campaign ("CM") ID	Description:	Op Code	FRT
PC790	Inspect the RH Side Lug Nuts Only	PC7900	0.2 Hr
	Inspect and Replace RH Side Lug Nuts	PC7901	0.3 Hr