



# HYUNDAI Technical Service Bulletin

GROUP <b>Campaign</b>	NUMBER <b>21-01-001H</b>
DATE <b>January, 2021</b>	MODEL(S) <b>Palisade (LX2)</b>

**SUBJECT:** SIDE VIEW MIRROR HOLE PAD ATTACHMENT  
(SERVICE CAMPAIGN T50)

**\* IMPORTANT****\*\*\*\*\*Dealer Stock Vehicles\*\*\*\*\***


Dealers must perform this Service Campaign on all affected vehicles prior to customer retail delivery.

When a vehicle arrives at the Service Department, access Hyundai Motor America's "Vehicle Information Screen (VIS)" via WEBDCS to identify open Campaigns.

**Description:** This bulletin describes the procedure to attach a foam pad to the side view mirror wiring harness on certain Palisade vehicles exhibiting wind and/or whistling noise while driving.

**Applicable Vehicles:** Certain 2021MY Palisade (LX2) vehicles produced between 6/1/20 – 9/29/20

**Parts Information:**

PART NAME	PART NUMBER	FIGURE	QTY	REMARKS
Side view mirror hole pad	87635-S8100QQH		2	1 for LH side 1 for RH side

**Warranty Information:**

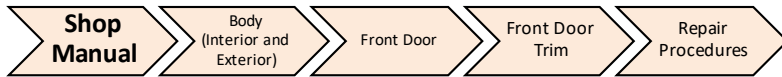
MODEL	OP CODE	OPERATION	OP TIME	CAUSAL PART	NATURE CODE	CAUSE CODE
Palisade (LX2)	00D100R1	OUTSIDE MIRROR HOLE PAD ATTACHMENT	0.5 M/H	87635-S8100QQH	Q55	ZZ2

**Note 1:** Submit claim on Campaign Claim Entry Screen

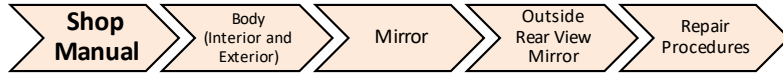
**Note 2:** If a part is found in need of replacement while performing this repair for this Service Campaign T50 and the affected part is still under warranty, please submit a separate claim using the same Repair Order. If the affected part is out of warranty, submit a prior approval request for goodwill consideration prior to performing the work.

**Service Procedure:**

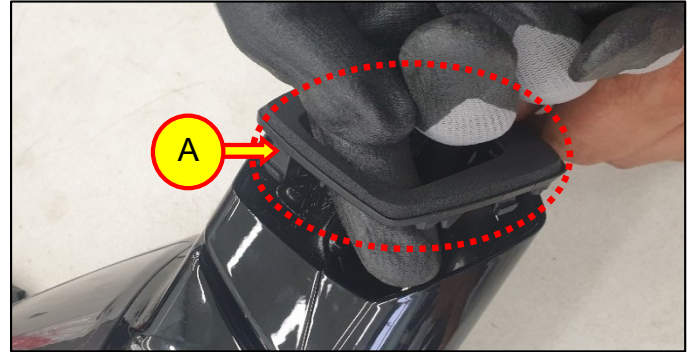
1. Refer to the shop manual to remove the front door trim.



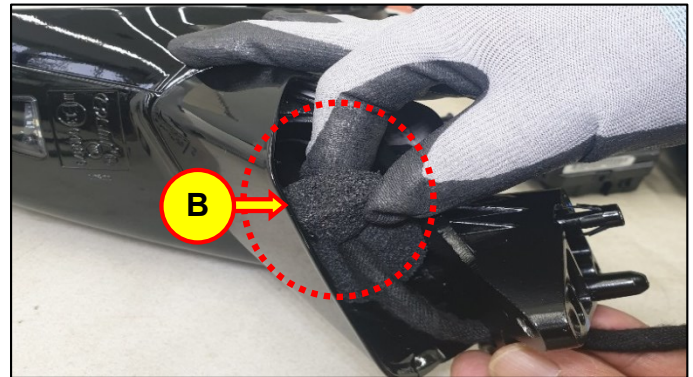
2. Refer to the shop manual to remove the side view mirror.



3. Remove the side view mirror seal (A).



4. Place the foam pad (B) around the wiring harness.



5. Insert the foam pad through the wiring harness hole (C).



6. Repeat steps 1-5 on the opposite side view mirror.
7. Reinstall all removed parts in reverse order of removal.
8. The service procedure is now complete.