

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922



Subject: WIRELESS CHARGING PAD INSTALLATION INSTRUCTIONS CORRECTION	Service Alert No.: SA-011/21
	Last Issued: 01/29/2021

BULLETIN NOTES

This Service Alert supersedes the previously issued Service Alert(s) listed below: The changes are noted in Red.

Previous Service Alert(s)	Date(s) Issued
SA-002/20	01/06/2020

APPLICABLE MODEL(S)/VINS

2019-~~2021~~ Mazda3
2020-~~2021~~ CX-30

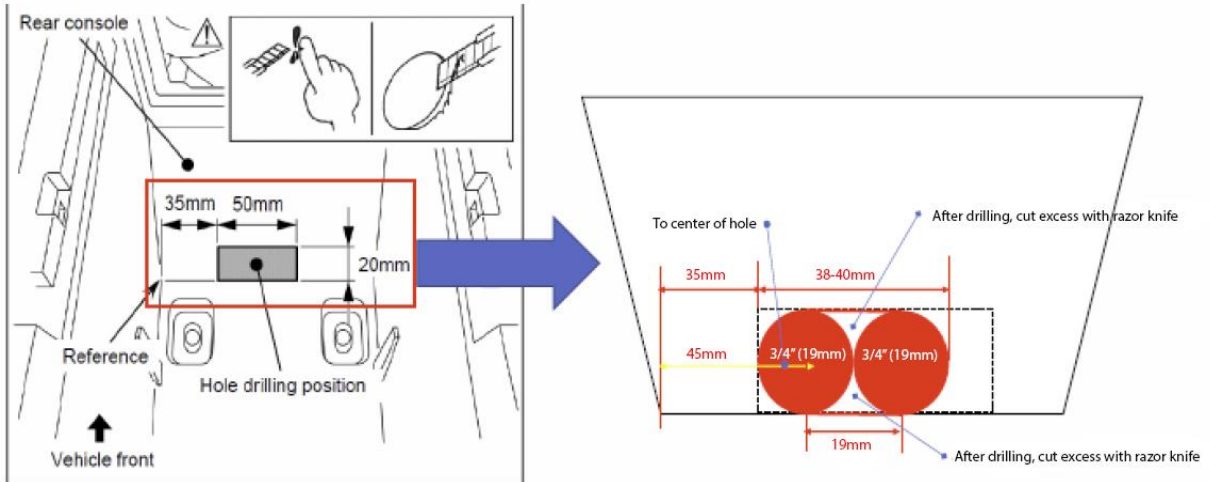
DESCRIPTION

Section 6 of the Wireless Charging Pad instructions call for the use of an "ultrasonic cutter" to cut a rectangular hole for the harness to pass through and to serve as an access point to pop the wireless charger base out should service be required. Since an "ultrasonic cutter" is not readily available, follow the Repair Procedure to cut the rectangular hole.

REPAIR PROCEDURE

A 19mm or 3/4" hole saw can be used instead of an "ultrasonic cutter" to cut a rectangular hole as shown.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.



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