

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 205-1286

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

- o Integrity
- o Safety
- o Quality
- o Customer Service

This Notice applies to your vehicle VIN listed above.

February 5, 2021

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2021 AURORA - AART28BHS Travel Trailer Recreational Vehicles. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

On certain vehicles, the spare tire/rim combination is a six-lug rim. The correct spare tire/rim combination is a five-lug rim.

OWNERS: WHAT SHOULD YOU DO?

The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair.

You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is .20 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

DEALERS: WHAT SHOULD YOU DO?

Order Part Number: **F100180142**

Remove the spare tire/rim from the vehicle, which is a six-lug rim, and replace with the five-lug rim provided by Aurora. **You are required to file the DOT number of the six-lug rim spare tire as well as the replacement five-lug rim spare tire. This information shall be filed with the claim using the repair code below.**

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
AURORA CUSTOMER SERVICE	(574) 825-4995

DEALER REPAIR CODES: PICTURES AND PRIOR AUTHORIZATION IS REQUIRED THIS IS A CONDITION OF PAYMENT

TSB NUMBER	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
205-1286	SB-655-01-00-003972	R/R SIX LUG SPARE TIRE TO 5 LUG SPARE TIRE	.20 HRS.

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

Aurora
Forest River, Inc.
Attn: WARRANTY MANAGER
317 York Drive
Middlebury, IN 46540

Sincerely,
Keith Fisher
Forest River, Inc.
Office of Corporate Compliance