

# Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75250 - L663 Opening Roof Panel – Does Not Slide Open

**Models :** Defender/L663

**Engineer** Hooper Tristan

**Name :**

**Last** 29 JAN 2021 09:27:31

**Modified :**

**Category :** Body

**Symptom :** 105000 Roof Options

**Content :** **Issue:**

JLR is investigating Opening Roof Panel slide operation inoperative but tilt operation functioning as normal after an EXPEDITION ROOF RACK accessory has been fitted.

**Cause:**

Opening Roof Panel restriction routine no longer a requirement for this accessory fitment.

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**Action:**

A CCF modification is required, please raise a TA for further assistance which is to be escalated directly to Global Technical Support (GTS) referencing this SSM

Thank you in advance for your assistance with this matter