Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75219 - L663 Defender MHEV Air Duct Noise-Rattle.

Models : Defender/L663

(SALEA7BU6L2000002 -SALEP7EU3L2030570)

Engineer Skingle Paul Name :

Last 15 JAN 2021 14:15:14

Modified :

Category : Noise Vibration

Symptom : 702000 Other Noise Concerns

Content : Issue

Noise from rear load space compartment of vehicle – obvious to customer while driving.

<u>Cause</u>

MHEV duct is loose and clashes with fan creating a noise in the load space compartment.

Action

Please see attached instruction.

- 1. Remove Load space floor and Load space stowage block to get access to MHEV battery duct.
- 2. Apply two layers of the pad (or other type of hard foam pad with thickness 8 -10 mm) between metal bracket surface and MHEV duct.
- 3. Check the foam pads are secure and have separated the metal bracket and MHEV duct.4. Refit load space cover.

Foam pads are part of automotive squeaks & rattle kit:JLR-NSL1001

File : <u>L663_110_5 seater_MHEV_duct.pdf</u>

Jaguar Land Rover Limited 2000 - 2020 (Rel. 2687)