

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75240 - F-PACE 21MY - PDI - Front Towing Eye Cover / Undershield Fitment

Models : F-Pace / X761

Engineer Richard Attwood

Name :

Last 22 JAN 2021 18:41:18

Modified :

Category : Body

Symptom : 108000 Ext. Trim/Accessories

Content : Issue:

During the Pre Delivery Inspection (PDI) of Jaguar F-Pace 21MY with black painted parts only, the retailer technician may have difficulty in fitting the Front Towing Eye Cover / Undershield.

Cause:

Parts quality concern within JLR supplier causing incorrect cut-out of parts.

Action:

When carrying out the PDI at the point of Front Towing Eye Cover / Undershield fitment, it may be necessary to carry out removal of some excess plastic material (please see attachment) if the cover cannot be fitted to the intended profile.

- Attempt fitment of Front Towing Eye Cover / Undershield, and if it locates correctly in its required position and fixings secured, no further action required.
- If the Front Towing Eye Cover / Undershield will not locate in position it may be necessary to remove some material using a suitable tool. See attachment for the maximum dimensions as highlighted in areas 'A' and 'B'. Material removal should be equal on either side of the slot.
- Refit the towing eye cover and secure fixings.

Note:

- When removing material, please ensure that an even amount is removed from both sides of the slots so that it is maintained in a central position.
- When removing material ensure that the height of the slot is maintained and does not grow.
- Jaguar Land Rover are currently preparing a Technical Service Bulletin that will be published on TOPIx in the near future.

File : [X761 Front Bumper Towing Eye Cover Attachment.pdf](#)