

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75238 - Roof Opening Panel – Creaking

Models : New Range Rover
Evoque / L551

Engineer Hooper Tristan

Name :

Last 23 JAN 2021 11:07:22

Modified :

Category : Body

Symptom : 105000 Roof Options

Content : **Issue:**

JLR is investigating Roof Opening Panel creaking when driving at low speeds and/or over rough ground

Cause:

Unknown at this time

Action:

Any retailers which have reported issues with Roof Opening Panel creaking when driving at low speeds and/or driving over rough ground, it would be greatly appreciated, if no further diagnosis is undertaken and a Technical Assistance (TA) is submitted, which is to be escalated directly to engineering quoting (BES_305) Glazing and Roofs and this SSM reference and await further instructions.

Thank you in advance for your assistance with this matter