

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75237 - L551 Range Rover Evoque Rear lamps broken / Cracked

Models : New Range Rover
Evoque / L551

Engineer Shilvock Matthew

Name :

Last 23 JAN 2021 11:05:06

Modified :

Category : Body

Symptom : 108000 Ext. Trim/Accessories

Content : L551 Range Rover Evoque Rear lamps broken/Cracked

Issue:

Rear bodyside lamps are cracked/broken around the edge of the lens.

Cause:

JLR are investigating this issue

Actions:

Replace the lamp with new as per the latest level available in the JLR parts catalogue

Raise an ePQR with the following details:

- Pictures of the fault
- Pictures of the label on the rear of the lamp showing the production dates among other things
- A picture of the cavity number, as shown in picture A, located on the underside of the lamp

Include these details from the ePQR in any warranty claim submitted

Your support is greatly appreciated

File : [SSM75237.pdf](#)