

JLRTB02070NAS1

**TECHNICAL BULLETIN**

22 JAN 2021



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

**INFORMATION****SECTION:**

501-10

**SUBJECT/CONCERN:**

Cloth Seat Staining - Cleaning Procedure

**AFFECTED VEHICLE RANGE:**

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
Defender (LE)	2020 Onwards	000002 Onwards	Nitra (Slovakia)

**MARKETS:**

NORTH AMERICA

**CONDITION SUMMARY:**

**SITUATION:**

Discoloration/water staining that cannot be removed by wiping may be evident on the backrest and cushion covers of the front and/or second row seats.

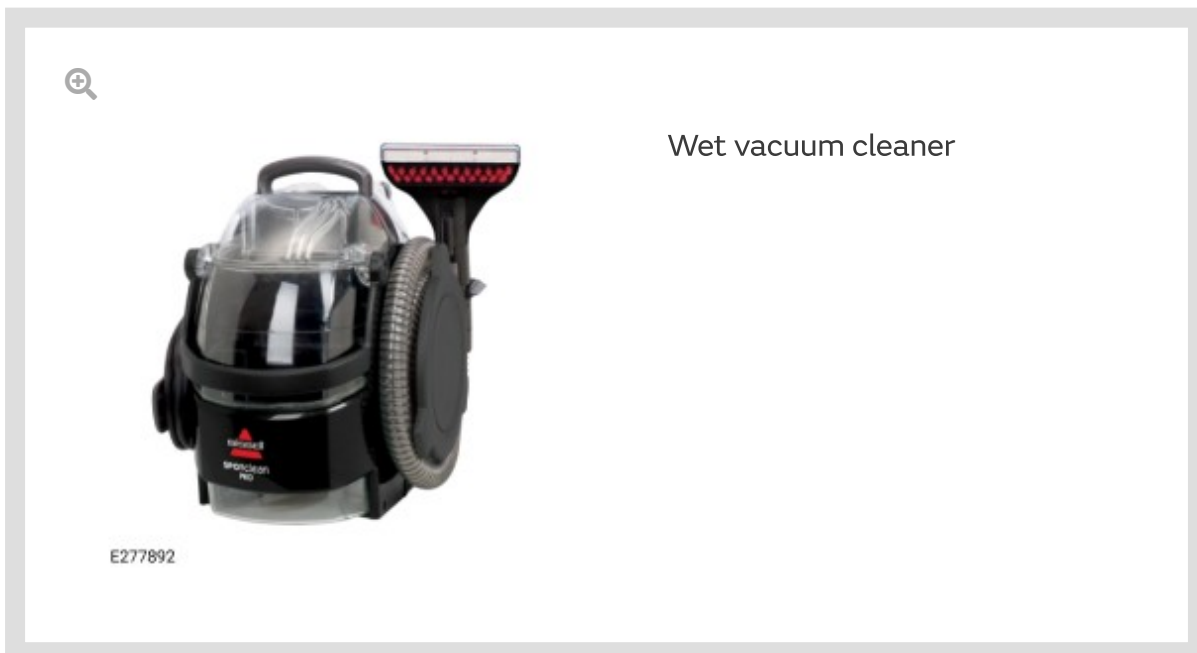
**CAUSE:**

Incorrect fabric treatment at the manufacturer.

**ACTION:**

Follow the instructions below.

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**TOOLS:**

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**WARRANTY:****NOTES:**

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.
- The JLR claims submission system requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
JLRTB02070NAS1 - Seat cleaning	99.01.43	0.4	BW	LR130406

**NOTE:**

Normal Warranty procedures apply.

**SERVICE INFORMATION:**

This Service Information section shows the area of the front and second row seat covers that need to be cleaned using a wet vacuum cleaner.

1.



Front backrest cover.

2.



Front cushion cover.

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3.



Second row backrest cover.

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4.



Second row cushion cover.

**SERVICE INSTRUCTION:**

**NOTE:**

Only complete the Service Instruction on the area of the seats highlighted blue in the Service Information illustrations.

1.

**NOTE:**

Make sure the wet vacuum cleaner does not contain any cleaning solution and only clean water is used.

Set up the wet vacuum cleaner by following manufacturer's instructions.

2.

**NOTE:**

The following steps are to be completed for both front seats and the left and right second row seats.

Using a suitable sized wet vacuum nozzle attachment, clean the cloth areas of the backrest and cushion seat covers.

- **1.** Soak the area with clean water using the wet vacuum nozzle attachment.
- **2.** Apply enough pressure with the nozzle attachment to depress the seat cover cloth.
- **3.** Slowly pull the nozzle attachment across the seat cover cloth, while constantly applying a jet of clean water.

**NOTE:**

A minimum of 2.5 liters of clean water must be used during the cleaning process for each seat cover.

- **4.** Repeat substeps 1-3, making sure water has been applied to the whole area.
- **5.** Apply enough pressure, with the nozzle attachment, to depress the seat cover cloth.
- **6.** Slowly pull the nozzle attachment across the seat cover cloth, **without** applying a jet of clean water, to remove as much water as possible.

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3. Using a clean cloth, remove any excess water that may be evident on the interior trim surrounding the seats.

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4. Allow the seats to dry before returning the vehicle to the customer.