

Technical Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



Subject: WATER ENTRY IN TRUNK COMPARTMENT	Bulletin No.: 09-005/21
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APPLICABLE MODEL/VINS

2019-2021 Mazda3 4-door SD (Japan built) with VINS lower than JM1BP*****320356 (produced before November 3, 2020)

DESCRIPTION

Some customers may complain about water in the trunk compartment after a car wash or heavy rain. This may be caused by insufficient sealing performance of the trunk lid weatherstrip because the lip of the weatherstrip leans towards the inside of the trunk compartment (improper design). To correct this concern, the shape of the trunk lid weatherstrip has been modified.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify customer concern.
2. Replace the trunk lid weatherstrip with a modified one according to the instructions on MGSS (TRUNK LID WEATHERSTRIP INSTALLATION).
3. Verify repair.

PARTS INFORMATION

Parts Number	Description	Qty.
BCKA-56-951A	Weatherstrip, Lid	1

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WARRANTY INFORMATION**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	77
Damage Code	9B
Part Number Main Cause	BCKA-56-951A
Quantity	1
Operation Number / Labor Hours:	XXS9BXRX / 0.3 Hrs

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