

## Field campaign

<b>Topic</b>	Replacement of veneered parts due to incorrect specification (SC 21/01)
<b>Market area</b>	China 796 VW Import Comp. Ltd (Vico), Beijing (6796),United States E05 Bentley USA and rest America (6E05)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2061944/1
<b>Campaign number</b>	EB82
<b>Note</b>	
<b>Type</b>	
<b>US code</b>	

## Vehicle data

### New Flying Spur

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
ZG2*	2021	E		*	*	*

#### Chas is numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	BB6	ZG	7	M	C	085304	085304		
SCB	BB6	ZG	1	M	C	085380	085380		
SCB	BZ5	3S	7	M	C	085435	085435		

## Documents

Document name
<a href="#">master.xml</a>
<a href="#">frontseatpicnictableassembly.pdf</a>

## Notes

### ▪ Repair instructions

### Technical background

Incorrect veneer infills fitted to the following components: (Depending on VIN)

- Right and left picnic table veneer infills

and/or

- Right and left rear door pad veneer infills

Referring to the Figure 1, the rear door infills and/or picnic table veneers are incorrect as they do not match the dual option colour specification (Refer to the front door infill shown in Figure 1 as an example)



Figure 1

### Remedy

Refer to the work section

### Customer notification

The required work should be conducted during the PDI procedure

### Warranty accounting instructions

#### Rear doors

Warranty Type	790
Damage Service Number	EB82
Damage Code	0066

#### Labour

Labour Operation Code	70 73 32 99
Time	50 TU

#### Criteria 01

#### Picnic tables

#### Labour

Labour Operation Code	72 17 32 99
Time	40 TU

### Genuine parts

Please raise an escalated PCMS requesting the required parts depending on the actual VIN as follows:

#### Rear doors and picnic tables

SCBBB6ZG7MC085304

SCBBB6ZG1MC085380

#### Picnic tables

SCBBZ53S7MC085435

## Parts supply

Please raise a PCMS requesting the required parts depending on the VIN

## Parts despatch control

Not applicable

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## Repair instructions

Notes

### Technical background

Incorrect veneer infills fitted to the following components: (Depending on VIN)

- Right and left picnic table veneer infills

and/or

- Right and left rear door pad veneer infills

Referring to the Figure 1, the rear door infills and/or picnic table veneers are incorrect as they do not match the dual option colour specification (Refer to the front door infill shown in Figure 1 as an example)



Figure 1

### Check

If the vehicle is not already listed as repaired in 'Repair history' (in Elsa Pro) refer to the Identification section

### Genuine parts

Please raise an escalated PCMS requesting the required parts depending on the actual VIN as follows:

#### Rear doors and picnic tables

SCBBB6ZG7MC085304

SCBBB6ZG1MC085380

#### Picnic tables

SCBBZ53S7MC085435

### Work

Rear door and picnic table veneer replacement VIN's - SCBBB6ZG7MC085304 - SCBBB6ZG1MC085380

- 1) Replace the right and left rear door parts as received
- 2) Replace the right and left hand picnic table veneered parts (Refer to the attached PDF as guidance)

Picnic table veneer replacement VIN - SCBBZ 53S7MC085435

- 1) Replace the right and left hand picnic table veneered parts (Refer to the attached PDF as guidance)

### Identification

The fitment of the required parts confirm the Campaign is complete