



## RECREATIONAL VEHICLE SERVICE CAMPAIGN

### SERVICE ADVISORY 21-396

Keystone, ballt@keystonerv.com

#### ***Limited time for repair.***

Campaign closes May 30, 2021

All repairs and claims for this campaign must be submitted on or before May 30th to be considered for reimbursement.

The campaign population includes:

**Model:**

2021 Yukon 410RD

2021 Voltage 3351, 3521, 3571, 3615, 3635, 3915, 3951, 4135, 4175, 4195, 4205

**Serial Number Ranges:**

Yukon MZ980127 - MZ980129

Voltage MZ990065 - MZ990073, MZ990083 - MZ990147

It has been determined certain Voltage-Yukon trailers may have defective self-leveling roof sealant that exhibits a hard, cracked appearance. The defective sealant exhibits poor adhesion and cracking within 96 hours of application and can be easily removed from the roof by pulling it up by hand. A visual inspection will reveal the defective sealant lifting from the roof due to poor adhesion properties. Campaign closes May 30, 2021.

Please log-in to Key Express for your VINs in the campaign population. [Click this link for a copy of the repair instructions.](#)

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Service Advisory, please contact us at: **(866) 273-1452**

Sincerely,

**Keystone RV Company**

Rick Deisler

Vice President Service Operations

Keystone RV | 2425 Davis Drive, Goshen, IN 46526

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