

SSM 49486 - 2019 Ranger/Fusion - SYNC 3 - Climate Control Features Missing On The Touchscreen

Some 2019 Ranger and Fusion vehicles may exhibit a symptom of the climate control features missing on the touchscreen after updating the SYNC software. To correct this condition, reflash the SYNC module [APIM] with the latest software using the appropriate Ford diagnostic scan tool and Workshop Manual, Section 415-00 > General Procedures > SYNC Module [APIM] Programming. For claiming, use causal part 14G371 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.

APPLICABLE VEHICLES

2019 CAR: C7 CD391N FUSION

2019 TRUCK: FG P375N RANGER