



Audi

## AUDI DEALER COMMUNICATION

### Repair Available – Service Action 94M9 / Rear Lid Auxiliary Tail Lamp

**This notice is for:**

✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
✓ General Manager	✓ Parts Manager	✓ Technicians
✓ Sales Managers	✓ Service Advisor	

**Date:** January 19, 2021

**Issue:** The rear lid auxiliary tail lamp may flicker due to an internal electronics problem (increased resistance). As a result, the rear lid auxiliary tail lamp may sporadically fail to function. This issue does not affect the function of the other rear lamps on the vehicle.

**Repair:**

- REPAIR AVAILABLE – January 20, 2021 - Replace rear lid auxiliary tail lamp.
- See ELSA/ServiceNet for complete repair & claiming instructions
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.
- Service action expiration date: **December 31, 2023**

**Parts Department:** Parts will be managed with a weekly Upper Order Limit. Please see Parts On Command (POC) for your Upper Order Limit Quantity.

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2019	2021	E-TRON QUATTRO	7,471
CAN	2019	2021	E-TRON QUATTRO	768

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

**Notes:**

- Schedule owner repairs immediately
- Owner mailing – January 2021

**-END OF MESSAGE-**

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.