



Technical Service Bulletin

70 Front hood noise insulation is missing

70 21 71 2061954/1 January 20, 2021.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|--------------|-------------|-----------|----------------------------|
| Q5, SQ5 | 2021 - 2023 | All | Not Applicable |
| Q5 Sportback | 2022 - 2023 | All | Not Applicable |

Condition

Customer states:

- No customer concerns, it is found during PDI or any other diagnostic work.

Workshop findings:

- The front hood noise insulation is discovered missing.

Technical Background

The absence of the front hood noise insulation is deliberate (Figure 1). The factory no longer installs the noise insulation in production.

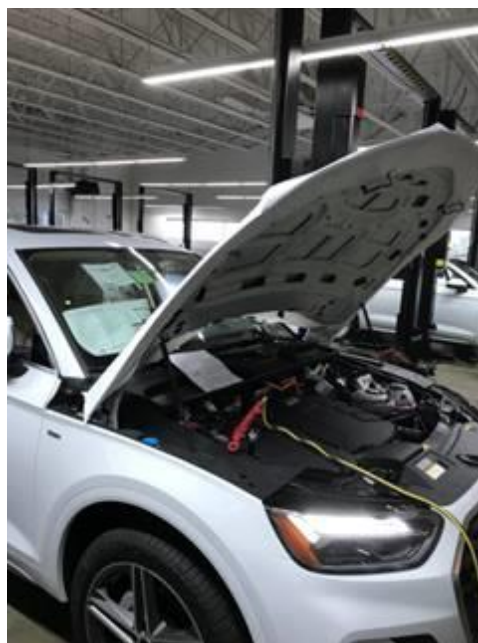


Figure 1. Q5 without the underhood noise insulation.



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Production Solution

The removal of the front hood noise insulation is deliberate.

Service

1. Do not perform any repairs. Any repairs for this concern may be denied.
2. Installation of a replacement insulation panel is not necessary. Instruct the customer that this condition is normal.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2061954) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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