

Extended warranty 991 Reversing light - 911 Carrera (991)

Version 1

Key dates

Extended warranty visible in PCSS for subject vehicles from January 29, 2021

Warranty Information (TI) available in PCSS or [here](#) from January 29, 2021

English (US)

- > [Overview](#)
- > [Background](#)

- › Warranty period
- › Validity and transferability
- › Customer communication
- › Warranty coverage and invoicing
- › Process description - invoicing process

Extended warranty for reversing light function - 911 Carrera (991)

Overview

Please note that the warranty for the reversing light function for the 911 Carrera (991) from model years 2012 - 2015 has been extended worldwide.

Background

On a small number of 2012-2015 991 vehicles equipped with 7-speed manual transmission (I-no. 487), there is a possibility that the transmission side actuation for the reversing light switch on may have been manufactured below Porsche durability specifications. In rare instances, this could result in inoperative reversing lights.

Porsche is therefore extending the warranty for the reversing light function if the problem described here occurs because the 7-speed manual transmission must be replaced in order to correct it.

Model type	911 Carrera (991)
Model year	2012 - 2015**
Equipment	7-speed manual transmission (I-no. 487) Transmission types G9100 and G9130
Affected countries/markets	Worldwide
Affected vehicles	See PCSS or VIN list for reference

**Production date ranges include vehicles produced during this period that may not be affected. See VIN list or PCSS for specified vehicles.

Warranty period

The warranty on the reversing light function in relation to the issue described here lasts for **15 years from the new vehicle delivery date** with unlimited mileage. You will find the exact warranty period of a vehicle in the vehicle information in the PCSS – Porsche Central Service System.

The extended warranty is displayed as an additional new vehicle warranty scope and contains the added information "**Ext. Warranty 991 Reversing light**" in the "Warranty coverage" column.

Validity and transferability

The warranty applies **worldwide** and is always transferred automatically to the next owner. All other terms and conditions specified in the Warranty and Maintenance booklet remain unchanged.

Customer communication

Porsche is notifying potentially affected customers that it is extending the warranty for the reversing light function.

Warranty coverage and invoicing

You will find a detailed description of the warranty coverage of this extended warranty and the invoicing procedure for a warranty claim in **Technical Information No. 228/20, 0X00 "Warranty information: Extended warranty for reversing light function in relation to the actuator for the reversing light switch on transmission side"** in PCSS.

Process description - invoicing process

A customer has paid in the past for this repair, which would now be covered by the warranty extension and the customer requests reimbursement of the invoice:

please have the customer email:

customersupport@porsche.com

With:

- Copy of the customer invoice/repair order for this exact repair and concern with VIN
- Proof of payment for the previous repair that would have been covered by this extension
- Vehicle ownership documentation (insurance card with same name for period of repair)
- Email subject line: customer reimbursement for 991 Reversing Light Warranty Extension repair

The request for reimbursement will be reviewed and responded to accordingly.

Voluntary contributions to repair costs by dealers or PCNA cannot be reimbursed retroactively. Invoices that do not meet the requirements described above cannot be reimbursed.

[991 0 228-20 Warranty Information.pdf](#)

58.1 KB

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[VIN List_ 991 Reverse Lamp_PCNA.xlsx](#)

508.6 KB

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