

Technical Information

Service

228/20 ENU



0X00

Warranty Information: Extended Warranty for Reversing Light Function in Relation to the Transmission-Side Actuation of the Switch for the Reversing Light (228/20)

Model Line: 911 Carrera (991)

Model Year: **As of 2012 up to 2015**

Equipment: 7-speed manual transmission (I No. 487)

Concerns: Reversing light function – PART ID 9472 (reversing light switch)

Information: Extended warranty for reversing light function in relation to the transmission-side actuation of the switch for the reversing light.

On a small number of 2012-2015 991 vehicles equipped with 7-speed manual transmission (I-no. 487), there is a possibility that the transmission side actuation for the reversing light switch on may have been manufactured below Porsche durability specifications. In rare instances, this could result in inoperative reversing lights.

Porsche is notifying potentially affected customers that it is extending the warranty for the reversing light function.

Affected Vehicles:

2012-2015 911 Carrera (991) with 7-speed manual transmission (I-no. 487):

Drive mechanism	Transmission type	Engine type	Production period*	
			Start date	End date
Rear-wheel drive (2WD)	G9100	MA104	March 7, 2012	October 25, 2013
	G9100	MA103	March 7, 2012	January 15, 2014
All-wheel drive (4WD)	G9130	MA104	October 19, 2012	March 12, 2014
	G9130	MA103	October 23, 2012	January 29, 2015

^{*} Production date ranges include vehicles produced during this period that may not be affected.

Validity:

The warranty on the reversing light function in combination with the problem described lasts for **15 years** as from the new vehicle delivery date with unlimited mileage.

You will find the exact warranty period of a vehicle in the vehicle information in the PCSS – Porsche Central Service System.

The extended warranty is displayed as an additional new vehicle warranty scope and contains the added information "Ext. Warranty 991 Reversing light" in the "Scope of coverage" column.

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The warranty applies worldwide and is always transferred automatically to the next owner. All other warranty terms and conditions remain unchanged.

Component covered by the extended warranty

Designation	Transmission type	
7-speed manual transmission	G9100	
	G9130	

^{*} only in conjunction with the problem described above, "Reversing light does not function".

Information:

Scopes not covered by this extended warranty

Other damage to the transmission and malfunctions in the reversing light function which are not caused by the described problem.

Additionally, all damage or malfunctions caused by other external influences such as damage as a result of an accident, incorrect use or neglect of the vehicle.

Restrictions on cover of the extended warranty

The warranty and service information in the vehicle includes information about the warranty conditions for the vehicle. The owner should always read these warranty conditions carefully as the rights and obligations listed there also apply for the extended warranty.

Invoicing:

For processing warranty claims using "Ext. Warranty 991 Reversing light" the claim should be coded as Warranty type 111 under PART ID 9472 – Switch for reversing light as a damage causing component. The damage category must be selected in accordance with the customer complaint.

If a mobility option is required in relation to repairs covered by the Technical warranty extension, this can be invoiced as part of the existing customer mobility program. The Customer mobility program regulations apply unchanged.

If you have further questions and concerns relating to this extended warranty, get in touch with the contact person responsible for warranty enquiries at PCNA.

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