

Complaint - Selector Lever Button Lighting Does Not Function at Times: Replacing Selector Support (103/20)

Change overview

Version	Date	Change
0	09/01/2020	First publication
1	01/22/2021	<ul style="list-style-type: none"> Title changed "Action Required" section changed Invoicing added

Model Line **911 Carrera (992)**

Model Year: **2020**

Subject: **Selector lever**

Information: The control unit detects a supposed fault and then switches the selector lever button lighting off for the current driving cycle.
The following fault memory entries are stored in the vehicle.

Fault code	Designation	Fault
P1CE300	P button indicator light defective	00819A
P1CE300	M button indicator light defective	00819D

Remedial Action: In the event of a customer complaint, replace the selector support, see ⇒ *Workshop Manual '370819 Removing and installing selector support'*.



Information

To avoid future replacement of the selector due to this fault pattern, we are currently working on a software solution. As soon as it is available, this Technical Information will be updated accordingly.

Invoicing

Invoicing: For documentation and warranty invoicing, enter the labor operations and PQIS coding specified below in the warranty claim:

APOS	Labor operation	I No.
03350060	On-board diagnosis	
37081900	Removing and installing the selector support	

PQIS coding:

Location (FES5)	37050	Selector lever
Damage type (SA4)	1614	Function not as specified

References: ⇒ *Workshop Manual '370819 Removing and installing selector support'*

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