



Technical Service Bulletin

PSS 91 MIB2+ High: privacy pop-up is always shown with active privacy settings

91 21 63 2060474/2 January 19, 2021. Supersedes Technical Service Bulletin Group 91 number 20-98 dated August 21, 2020 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3	2019 - 2021	All	MIB2+ High
A6 allroad, A6 Avant, Q7, S6, S7, SQ7, SQ8, RS6 Avant, RS7, and RS Q8	2020	All	MIB2+ High
A6, A6 allroad, A6 Avant, A7, A8, Q8, S6, S7, S8, Audi e-tron quattro, and Audi e-tron Sportback	2019 - 2020	All	MIB2+ High

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Added MY21 for Q3)
1	08/21/2020	Initial publication

Customer states:

- After software update, with active privacy settings, e.g. "Use of vehicle position", the pop-up window is shown with every ignition cycle (Figure 1).
- If "Do not show again" is chosen, the message is nevertheless shown again with every restart/ignition cycle.



Technical Service Bulletin

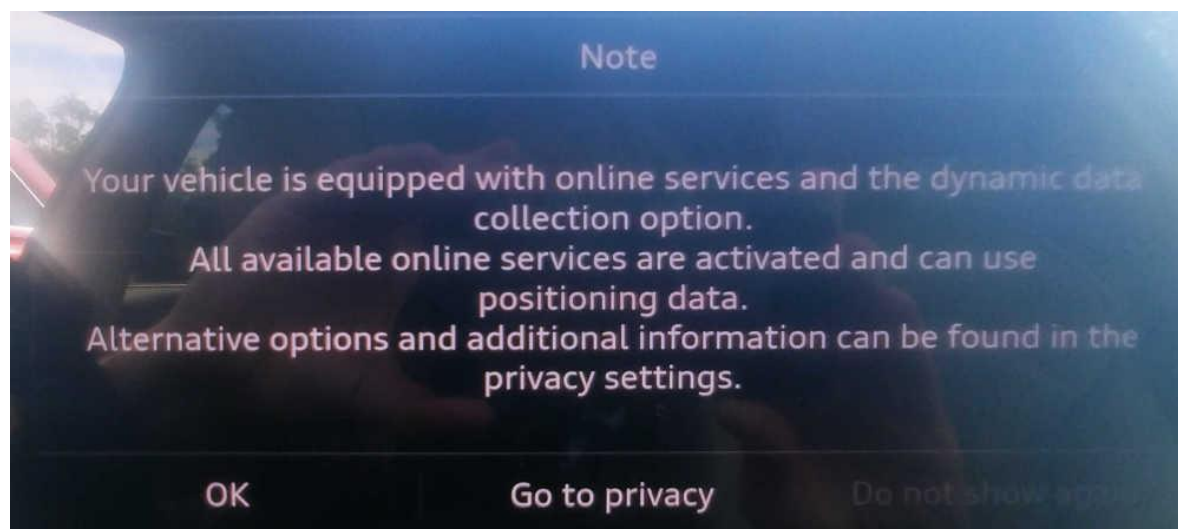


Figure 1. Privacy pop up.

Technical Background

Due to a software issue, the message pops up whenever a privacy setting is selected and does not store the “do not show again” feature.

The privacy settings themselves are not affected by this pop up.

Production Solution

Not applicable.

Service

1. Explain to the customer that a solution is forthcoming for the 2nd quarter of 2021 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*), or through the Technical Assistance page in Elsa.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.



Technical Service Bulletin

Additional Information

All part and service references provided in this TSB (2060474) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2021 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.