SSM 49438 - 2020-2021 Explorer/Aviator - Power 3rd Row Seat Fold Inoperative - DTCs B1231:54 And/Or B1232:54

Some 2020-2021 Explorer/Aviator vehicles equipped with 3rd row power seats may exhibit inoperative 3rd row power seat folding with diagnostic trouble codes (DTCs) B1231:54 and/or B1232:54 stored in the power fold seat module (SCMJ). This may be due to the software in the SCMJ. To correct the condition, connect a battery charger and reprogram the SCMJ using the latest software level of the appropriate Ford diagnostic scan tool. Then open the liftgate and perform the SCMJ - Power Fold Seat Module (SCMJ) Learn Seat Procedure. For claiming, use causal part14F042 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.

APPLICABLE VEHICLES 2020 CAR: TV U611N AVIATOR 2020 CAR: TW U625N EXPLORER 2021 CAR: TV U611N AVIATOR 2021 CAR: TW U625N EXPLORER