SSM 49437 - 2020-2021 Explorer/Aviator - Reverse Brake Assist Unavailable Message - DTCs U0415 And/Or U3000:42 - Built On Or Before 07-Dec-2020

Some 2020-2021 Explorer/Aviator vehicles built on or before 07-Dec-2020 may falsely store diagnostic trouble codes (DTCs) U0415 and/or U3000:42 in the image processing module B (IPMB). These DTCs may be associated with camera display issues or a Reverse Brake Assist Unavailable fault message. To correct the condition, reprogram the IPMB using the latest software level of the appropriate Ford diagnostic scan tool. For claiming, use causal part 19H405 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.

APPLICABLE VEHICLES 2020 CAR: TV U611N AVIATOR 2020 CAR: TW U625N EXPLORER 2021 CAR: TV U611N AVIATOR 2021 CAR: TW U625N EXPLORER