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WARRANTY INFORMATION LETTER

No. W121-001
Release 01/11/2021
Effective 01/17/2021
Subject Detroit New Service Replacement Engine SRT Update

❖ Overview While validating Standard Repair Times (SRTs) for Detroit’s new Gen 5 engine series, DTNA discovered an error in a pre-Gen 5 SRT for the New Service Replacement Engine Program. As a result, DTNA re-studied the SRT and concluded that time for removing/re-installing multiple components (e.g., exhaust manifold/turbo, engine sensor harness, rocker arm assemblies, etc.) should not be included. Consequently, DTNA is adjusting times for some chassis/engine service models; updated times will be applied to repair orders opened on or after January 17, 2021.

❖ Updated Labor Operation The table below identifies the impacted SRT, chassis service models, engine series, and labor times. Please note the updates only affect this SRT; Standard Diagnostic Times (SDTs) and other SRTs related to this repair are not changing. Appropriate SDTs/SRTs should be claimed, as needed, for repairs associated with installing a new service replacement engine. Claiming the applicable SRTs/SDTs will ensure full technician labor can be recovered. For example, rod/main bearing failures may require a technician to use the bearing failure guide to determine root cause; if so, the corresponding SDT is Lower End Bearing Failure Analysis (101-035EE).

Labor Code	Description		
SRT 101-6006E	NEW SERVICE REPLACEMENT ENGINE		
Summary: Includes all necessary steps to remove engine from chassis, swap all components, and reinstall replacement engine. Includes draining and refilling coolant and oil.			
Chassis Service Model	Engine Series	Current Hours	Updated Hours
Cascadia 113 (F12)	DD13 EPA07 (EA1)	40.5	29.7
	DD13 EPA10 (EA2)		
	DD13 GHG14 (EA3)		
	DD13 GHG17 (EA4)		
Cascadia 116 (F16)	DD13 GHG17 (EA4)	40.5	29.7
Cascadia 125 (F22)	DD13 EPA07 (EA1)	37.4	26.3
	DD13 EPA10 (EA2)		
	DD13 GHG14 (EA3)		
	DD13 GHG17 (EA4)		
	DD15 EPA07 (EB1)		
	DD15 EPA10 (EB2)		
	DD15 GHG14AT (EB3)		
	DD15 GHG14TC (EB4)		
	DD15 GHG17AT (EB5)		
	DD16 EPA10 (EC1)		
DD16 GHG14 (EC2)			
DD16 GHG17 (EC3)			
Cascadia 126 (F26)	DD13 GHG17 (EA4)	37.4	26.3
	DD15 GHG17AT (EB5)		
	DD16 GHG17 (EC3)		

Any questions regarding SRTs may be submitted through the Warranty Support Center (WSC).

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