

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 64-1280

- o *Integrity*
- o *Safety*
- o *Quality*
- o *Customer Service*

January 18, 2021

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2021 Cherokee and Cascade travel trailer Recreational Vehicles. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired

WHAT IS THE ISSUE?

The Unloaded Vehicle Weight (UVW) listed on the Federal Placard and Cargo Carrying Capacity (CCC) label have the potential to be higher than the actual weight therefore increasing the carrying capacity of the vehicle.

OWNERS: WHAT SHOULD YOU DO?

Federal Placard Installation:

- The new label is included with this letter
- The labels are located on the road side of the unit, low on the sidewall or on the upper deck on the same side and on the entry door;
- Wipe off the old labels with isopropyl alcohol;
- Match the labels and carefully place the new labels directly on top of the old labels

If you are uncomfortable with replacing the Federal Placards, please contact your dealer immediately and request a service appointment to schedule the free repair. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair.

You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is .10 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

MAY FOREST RIVER ASSIST YOU FURTHER?

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CUSTOMER SERVICE	(541) 644-8072

DEALER REPAIR CODES: Dealer Connect

TSB NUMBER	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
64-1280	SB-511-01-00-003951	R/R FEDERAL PLACARD	.10 HRS

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WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

Cherokee – Oregon
Forest River, Inc.
Attn: WARRANTY MANAGER
30725 Diamond Hill
Harrisburg, OR 97446

Sincerely,

Forest River, Inc.
Engineer
Office of Corporate Compliance

RECREATIONAL VEHICLE TRAILER CARGO-CARRYING CAPACITY

VIN: [REDACTED]

THE WEIGHT OF CARGO SHOULD NEVER EXCEED
462 KG OR 1019 LBS

CAUTION:

A full load of water equals 143 kg or 315 lbs of cargo @
1kg/L (8.3 lb per gal)

RECREATIONAL VEHICLE TRAILER CARGO-CARRYING CAPACITY

Capacité de transport de chargement de caravane de véhicule de récréation
CARGO-CARRYING CAPACITY IS DETERMINED WITH THE FRESH WATER
TANKS FULL AND THE WASTE TANKS EMPTY
Capacité de chargement est calculée avec les réservoirs d'eau douce
pleins et les réservoirs d'eau usées vides

Dry Weight/Poids Sec: 1758 KG		VIN: [REDACTED]	
Cargo-carrying capacity:	219 KG	Capacité de transport de chargement:	462 KG
Calculated with the fresh water tanks full		Calculé avec les réservoirs d'eau douce pleins	
Cold:	129 KG	Froid:	129 KG
Hot:	23 KG	Chaud:	23 KG
Mass of waste water tank		Masses de réservoirs d'eau usées	
Full:	188 KG	Plein:	188 KG



TIRE AND LOADING INFORMATION

The combined weight of cargo should never exceed
462 kgs or 1019 lbs.

TIRE	SIZE	COLD TIRE PRESSURE	SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION
FRONT	ST235/75R15C	50 PSI / 345 KPA	
REAR			
SPARE	ST235/75R15C	50 PSI / 345 KPA	



RENSEIGNEMENTS SUR LES PNEUS ET LE CHARGEMENT

Le poids du chargement ne doit jamais dépasser
462 kgs or 1019 lbs.

PNEU	DIMENSIONS	PRESSION DES PNEUS À FROID	Voir le manuel de l'utilisateur pour plus de renseignements
AVANT	ST235/75R15C	50 LB/PO2 / 345 KPA	
ARRIÈRE			
DE SECOURS	ST235/75R15C	50 LB/PO2 / 345 KPA	



DRY WEIGHT: 3963 LBS
RECREATIONAL VEHICLE OVERALL
LENGTH 22'4" AS MANUFACTURED.



DRY WEIGHT: 3963 LBS
RECREATIONAL VEHICLE OVERALL
LENGTH 22'4" AS MANUFACTURED.

MANUFACTURED BY: FOREST RIVER, INC.

YEAR: [REDACTED]

CKTR18PF-OR

DATE: 04/13/2021

QUANTITY: 2288

KG: 4899

LB:

TITLE: TRAVEL

COLOR: [REDACTED]

	SAVOIR-FAIRE	INFORMATION	REMARQUE	COLD TIRE PRESSURE DE GONFLAGE À FROID			
FRONT AVANT	2343 KG (5160 LBS)	ST235/75R15C	1500LBS	345 KPA (50 PSI/PO2)	SHOUL POUS	DUAL POUS	
REAR ARRIÈRE							
SPARE DE SECOURS							

THIS VEHICLE CONFORMS TO ALL APPLICABLE
U.S. FEDERAL MOTOR VEHICLE SAFETY
STANDARDS IN EFFECT ON THE DATE OF
MANUFACTURE SHOWN ABOVE.

THIS VEHICLE CONFORMS TO ALL APPLICABLE
STANDARDS PRESCRIBED UNDER THE CANADIAN
MOTOR VEHICLE SAFETY REGULATIONS IN
EFFECT ON THE DATE OF MANUFACTURE.

CE VEHICULE EST CONFORME A TOUTES LES
NORMES QUI SONT APPLICABLES EN VERTU
DU REGLEMENT SUR LA SECURITE DES VEHICULES
AUTOMOBILES DU CANADA EN VIGUEUR A LA
DATE DE SA FABRICATION.