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| ☒ Freightliner Dealers | ☒ Direct Warranty Customers | ☐ Sales Terms (DTR) |
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| ☒ Thomas Built Bus Dealers | | |

WARRANTY INFORMATION LETTER

No.	WI21-002
Release	01/18/2021
Effective	01/18/2021
Subject	Proterra Electric Powertrain Extended Warranty on TBB Electric Vehicles and FCCC Electric School Bus Chassis

❖ **Electric Vehicle
Extended Coverage**

As recently announced, Thomas Built Buses (TBB) is delivering the first C2 Jouley electric school buses to customers. With that in mind, please be aware that for TBB electric vehicles and Freightliner Custom Chassis Corporation (FCCC) electric school bus chassis spec'd with a Proterra electric powertrain, extended warranty coverage will be offered by Proterra, not DTNA.

Extended warranty coverage for the battery electric vehicle components listed below must be purchased directly through Proterra and will not be visible in OWL:

- High voltage battery
- Drivetrain (motor, inverter, and transmission)

❖ **Proterra File Direct**

File high voltage battery and drivetrain extended warranty claims directly to Proterra's Warranty Department via email: warranty@proterra.com. Proterra requires the following:

- Bus vehicle identification number (VIN)
- Owner information
- In-service date
- High voltage battery, inverter, or transmission serial number

❖ **DTNA-Supported
Warranty**

File claims under Standard New Vehicle Warranty in OWL. For information about Extended Service Coverage (ESC) options on components not listed above, contact DTNA's Aftermarket Service Products team at asphep@daimler.com.

WARRANTY INFORMATION LETTER

Verify latest version online; access Warranty Information Letters at [DTNAConnect > Warranty Lit > Warranty Letters](#).

DISCLAIMER: The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.