



Technical Service Bulletin

43 Self-leveling suspension, the vehicle leans to one side on flat ground

43 21 44 2061907/1 January 12, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7	2018 - 2021	All	Self-leveling suspension
A6 allroad, S6, S7, and RS 7	2020 - 2021	All	Self-leveling suspension
A6 Avant, RS 6 Avant	2021	All	Self-leveling suspension

Condition

Customer states:

- The vehicle leans to one side when it is parked on a level surface.

Workshop findings:

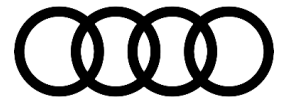
- The levels measured position deviate from the specifications in ElsaPro.

Technical Background

The permissible tolerance between the right and left has been increased from 10mm to 13mm.

The distance between the center of the wheel and the bottom edge of the wing/wheel housing must be calculated as an average. When measuring, please make sure that there are no persons or objects in the vehicle and that the fuel and all fluids are filled up to the maximum level.

Suspension type	Distance between center of wheel and bottom edge of wing/wheel housing		
-	Front axle Tolerance	Rear axle Tolerance	Tolerance between right and left
1BA	± 10 mm	± 10 mm	≤ 13 mm
1BE	± 10 mm	± 10 mm	≤ 13 mm
1BL	± 10 mm	± 10 mm	≤ 13 mm
1BR	± 10 mm	± 10 mm	≤ 13 mm
1BQ	± 10 mm	± 10 mm	≤ 13 mm



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Production Solution

Not applicable.

Service

Not applicable.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2061907) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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