



Highland
RIDGE RV

STARCRAFT

Improving the horizontal attachment of Schwintek and SlimRack columns to sidewall

Bulletin Type:	SRP	Publication Date:	January 2021
Bulletin #(s):	19-028	Make(s):	Jayco
Job Code(s):	**	Model(s):	All models that are built with the Schwintek/SlimRack slide system.
Flat Rate(s):	**	Model Year(s):	2018-2020
** If affected unit has warranty remaining, submit your claim following the normal process.			

Incident:	Attachment screws failing and/or breaking at column to sidewall of Schwintek/Slimrack slide system.
Affected Units:	All models that are built with the Schwintek/SlimRack slide system.
Parts Kit:	Screws-(Black Truss head) self-drilling - #12 – 14 x 1" Jayco Part (0340601)
Misc. Tools & Supplies:	Screw gun

INSPECTION

Inspect the Schwintek/SlimRack columns to sidewall for broken screws. During the inspection if there are any broken screws at the column follow the repair instructions.



SRP # 19-028 – Slideout column screws



January 2021

REPAIR INSTRUCTIONS

Remove screws and extract broken screws from Schwintek and/or SlimRack column(s). Install new screws (Black truss head) self-drilling - #12 – 14 x 1". - Jayco Part (0340601).

Do not over-torque screws and make sure that the screw is properly seated flush with the slide column(s).

Note: To improve the horizontal attachment of Schwintek and/or SlimRack columns to sidewall remove and replace all screws.



#12 – 14 x 1"

Replacement screw size



New replacement screws installed in column.

Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law. Jan. 2019.

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