

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 79-1262

- o *Integrity*
- o *Safety*
- o *Quality*
- o *Customer Service*

1/8/2021

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2020-2021 XLR Boost Recreational Vehicles. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired

WHAT IS THE ISSUE?

The Unloaded Vehicle Weight (UVW) listed on the Federal Placard and Cargo Carrying Capacity (CCC) label have the potential to be higher than the actual weight therefore increasing the carrying capacity of the vehicle.

OWNERS: WHAT SHOULD YOU DO?

Federal Placard Installation:

- The new label is included with this letter
- The labels are located on the road side of the unit, low on the sidewall or on the upper deck on the same side and on the entry door;
- Wipe off the old labels with isotropic alcohol;
- Match the labels and carefully place the new labels directly on top of the old labels

If you are uncomfortable with replacing the Federal Placards, please contact your dealer immediately and request a service appointment to schedule the free repair. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair.

You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is .10 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

MAY FOREST RIVER ASSIST YOU FURTHER?

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CUSTOMER SERVICE	(574) 642-0432

DEALER REPAIR CODES: Dealer Connect

TSB NUMBER	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
79-1262	SB-511-01-00-003950	R/R FEDERAL PLACARD	.10 HRS

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WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

XLR Boost
Forest River, Inc.
Attn: WARRANTY MANAGER
2421 Century Drive
Goshen, IN 46528

Sincerely,



Forest River, Inc.
Engineer

Office of Corporate Compliance