

**NUMBER:** 21-040-20

**GROUP:** 21 - Transmission and

**Transfer Case** 

**DATE:** July 2, 2020

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.

#### SUBJECT:

Transmission Case Oil Leak

## **OVERVIEW:**

This bulletin involves tightening the lower transmission bolts to updated torque specifications to possibly eliminate a leak at the case split line of the transmission.

#### **MODELS:**

2019	(BV)	Jeep Renegade
2019	(B1)	Jeep Renegade
2019	(FD)	Fiat 500X

NOTE: This bulletin applies to vehicles within the following markets/countries: North America, APAC, EMEA and LATAM.

NOTE: This bulletin applies to vehicles equipped with a 9-SPD 948TE FWD/AWD Auto Transmission (Sales Code DFH).

### SYMPTOM/CONDITION:

Customers may notice (possibly transmission) fluid leaking on the ground from the left front of the vehicle.

## **DIAGNOSIS:**

If the customer describes the symptom/condition listed above, perform the Diagnosis Procedure.

1. Inspect the transmission tag located under the shifter cable, for the plant code and build date (Fig. 1).

NOTE: It may be necessary to remove the Powertrain Control Module (PCM) and the two bolts holding the shifter cable, to view the transmission tag.

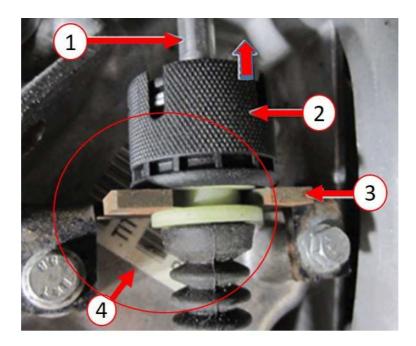


Fig. 1 (Reference Picture) for Transmission Tag Location

- 1 Cable
- 2 Release Collar
- 3 Bracket
- 4 Transmission Tag
- 2. Remove the PCM. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: 08 Electrical / 8E Electronic Control Modules / Module, Powertrain Control (PCM) / Removal.
- 3. Remove the two bolts securing the shifter cable to the transmission to view the transmission tag.
- 4. Inspect and note the transmission tag numbers from the transmission.
- 5. Install the two bolts securing the shifter cable to the transmission. Tighten M6 X 1.0 X 20.0 bolt to 8 N·m (71 in. lbs). or M6 X 1.00 X 35.00 bolt to 10 N·m (88 in. lbs).
- 6. Install the PCM. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: 08 Electrical / 8E Electronic Control Modules / Module, Powertrain Control (PCM) / Installation.
- 7. Is the transmission tag showing the plant code J or Z and is within these date ranges within the table?
  - YES>>> Unit falls within the suspect build date range, proceed to Step 8.
- NO>>> Tag is not showing these plant codes or date range this bulletin does not apply. Normal diagnosis should be performed.

Affected Date Range – Plant Code J			
Date Ranges		Examples	
Calendar day 249 to 365	Calendar year 8	Date code with J1168 => not affected	Date code with J3018 => affected
Calendar day 001 to 182	Calendar year 9	Date code with J2189 => not affected	Date code with J0279 => affected

-3- 21-040-20

Affected Date Range – Plant Code Z				
Date Ranges		Examples	Examples	
Calendar day 249 to 365	Calendar year 8	Date code with Z1168 => not affected	Date code with Z3018 => affected	
Calendar day 001 to 095	Calendar year 9	Date code with Z1189 => not affected	Date code with Z0279 => affected	

- 8. Remove the belly pan (if equipped). Refer to the detailed service procedures available in DealerCONNECT> Service Library under: 13 Frame and Bumpers/Under Body Protection/ Belly Pan/Removal.
- 9. Remove the skid plate (if equipped). Refer to the detailed service procedures available in DealerCONNECT> Service Library under: 13 Frame and Bumpers / Under Body Protection / Plate, Skid, Front Suspension / Removal.
- 10. Verify the leak is at the split in the transmission case (Fig. 2).
- 11. Is the leak at the split in the transmission case location and not leaking from higher up or any other location (Fig. 2)?
  - YES>>> Proceed to Step 1 of the Repair Procedure.
  - NO>>> This Bulletin does not apply. Normal diagnosis should be performed.

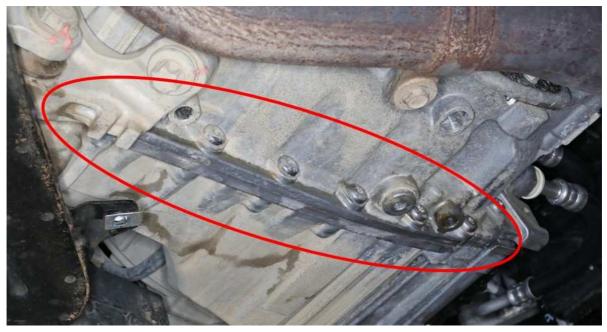


Fig. 2 (Reference Picture) Potential Leak Area at Case Split

21-040-20 -4

## **PARTS REQUIRED:**

Qty.	Part No.	Description
1 (AR)	68081823AD	Gasket, Exhaust 2.4L Engine
1 (AR)	68166248AA	Gasket, Exhaust 1.3L Engine & 2.0L Diesel & Gasoline Engine
1 (AR)	68218925AB or Global Part# 68218925GA	Gasket, Exhaust 1.4L Engine

## REPAIR PROCEDURE:

- 1. Remove the cross under exhaust pipe for access (if necessary). Refer to the detailed service procedures available in DealerCONNECT> Service Library under: 11 Exhaust System / Pipe, Exhaust Crossunder / Removal .
- 2. Remove the transmission mount bracket to gain access to bolts 1 & 2 (Fig. 3) .



Fig. 3 (Reference Picture) Support Bracket to be Removed

3. Starting at bolt #8 and then working to bolt #1, torque bolts to 35 N·m (26 ft. lbs.) (Fig. 4).

-5-

### CAUTION! Do not rotate the bolts counter clockwise.

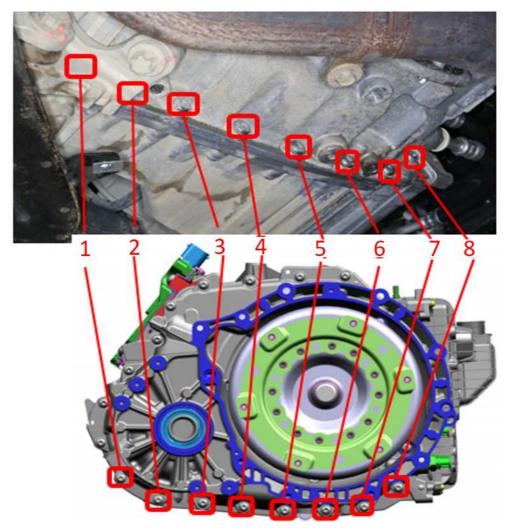


Fig. 4

(Reference Picture) Eight Bolts to be Torqued to Specifications at Potential Leak Area at the Case Split

- 4. Install the transmission mount bracket (Fig. 3).
- 5. Install the cross under exhaust pipe (if removed). Refer to the detailed service procedures available in DealerCONNECT> Service Library under: 11 Exhaust System / Pipe, Exhaust Crossunder / Install.
- Check transmission fluid level and adjust as needed. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: 21 - Transmission and Transfer Case / Automatic - 948TE/9HP48 / Fluid and Filter / Standard Procedure> Fluid Level Check.
- 7. Start the vehicle and verify the transmission fluid temperature is above 50 °C (122 °F).
- 8. Verify the transmission fluid level and it is not leaking at the repair area (Fig. 2), if a leak is still detected further diagnosis should be performed.
- Install the belly pan (if removed). Refer to the detailed service procedures available in DealerCONNECT> Service Library under: 13 - Frame and Bumpers/Under Body Protection/ Belly Pan/Install.
- Install the skid plate (if removed). Refer to the detailed service procedures available in DealerCONNECT> Service Library under: 13 - Frame and Bumpers / Under Body Protection / Plate, Skid, Front Suspension / Install.

21-040-20 -6-

# **POLICY:**

Reimbursable within the provisions of the warranty.

## TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
21-00-04-9B	Bolts, Transmission Case - Torque to Specification (3 - Highly Skilled)	2 - Automatic Transmission	1.4 Hrs

## **RELATED TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
21-00-04-65	Skid Plate/Belly pan	2 - Automatic Transmission	0.4 Hrs
21-00-04-54	Exhaust Cross Under Pipe	2 - Automatic Transmission	0.2 Hrs

# **FAILURE CODE:**

ZZ	Service Action	
----	----------------	--