

## STAR ONLINE PUBLICATION

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**Case Number:** S1918000013 – Rev. A

**Release Date:** 10/6/2020

**Symptom/Vehicle Issue:** No Crank No Start Condition. P0688 - Auto Shutdown Relay Sense Circuit Low Found In The PCM

**Discussion:** Before performing normal diagnostic routines for a P0688 fault code, check the XY230A connector and ASD circuit F343 for a bent, broken, pushed out or spread terminal. If pin damage is found that would require terminal replacement, use connector repair kit P/N 68340108AA for individual replacement pins.

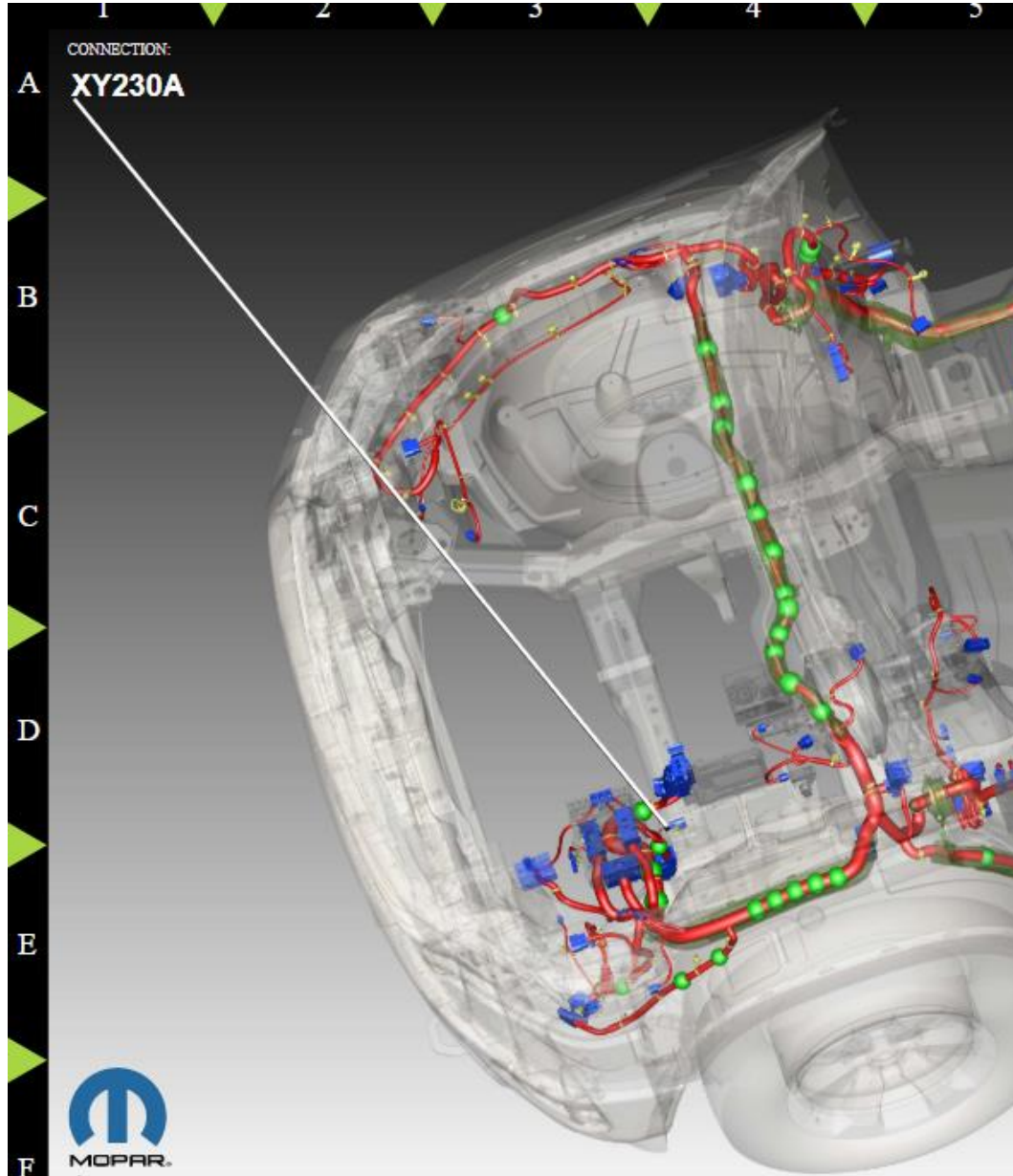
If no pin issues are found at the XY230A connector, please proceed with normal published diagnostic testing for the fault code.

Please see p. 2 for XY230A connector location.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**

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### XY230A Location

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