

STAR ONLINE PUBLICATION

Case Number: S2008000083

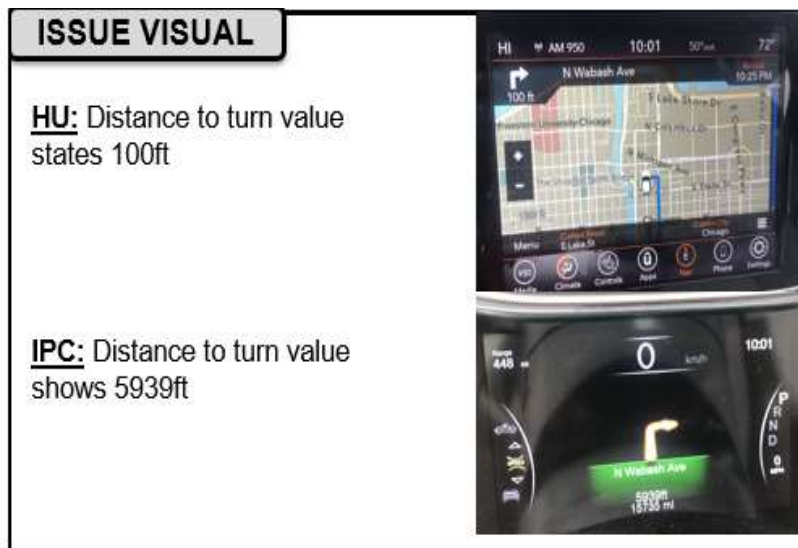
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Symptom/Vehicle Issue: Clusters Distance To Turn Value Do Not Match The Radio Head Unit Value

Customer Complaint/Technician Observation: Owner complains the radio distance to turn values do not match the radio distance displayed. Technician observed the cluster values of distance to turns displayed on the cluster are not matching the radios displayed details.

Repair Procedure: Engineering has identified the current issue with the cluster and is working on a service software release estimated by early 3rd quarter 2020. Do not replace any parts to repair, current parts will perform in the same manner.

Example:



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found