

STAR ONLINE PUBLICATION

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Symptom/Vehicle Issue: Travellink Fuel Prices Are Incorrect

Discussion: Customer may complain the fuel prices shown are incorrect or show lower than normal. The Travel Link data from SXM may have picked up the lowest price from nearby Canadian gas station in CAD/liter, instead of USD/gallon. The radio cannot display this, so it shows no units and may show the lower per liter unit price.

Do not replace the radio. Check radio software is JR/LR 30.xx or higher.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found