



NUMBER: 23-024-20

GROUP: 23 - Body

DATE: August 27, 2020

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This Service Bulletin is also being released as Rapid Response Transmittal (RRT) 20-052, dated August 27, 2020. All applicable Sold and Un-Sold RRT VINs have been loaded. To verify this RRT service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

SUBJECT:

Passenger Seatbelt Reminder Active Without Occupant

OVERVIEW:

This bulletin involves replacing the passenger seat cushion and occupant detection sensor.

MODELS:

2020 (M7) Jeep Compass

NOTE: This bulletin applies to vehicles within the following markets/countries: EMEA.

NOTE: This bulletin applies to vehicles built on or after January 23, 2020 (MDH 0123XX) and on or before August 07, 2020 (MDH 0807XX).

SYMPTOM/CONDITION:

The customer may describe the following:

- Passenger seat belt reminder warning is illuminated without an occupant in the seat.

INSPECTION:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. If any vehicle not on the VIN list exhibits the symptom/condition, perform the inspection diagnosis.

1. Put the passenger front seat in the full rearward position (Fig. 1) .
2. Disconnect frontal cushion plastic profile J-hook with hands (Fig. 1) .



Fig. 1
Seat Inspection

3. Lift right seat cushion to check padding (Fig. 2) .
4. Insert your hand in the space between the padding and the metal structure, and check that the central padding is free of foam protrusions (Fig. 2) .



Fig. 2
Inspecting Central Padding

5. Are foam protrusions felt in a north south direction on the central padding (Fig. 3) ?



Fig. 3
Not OK

- YES>>> Proceed to [Step 1](#) of the Repair Procedure.
- NO>>> Seat protrusions are going in an east and west direction ([Fig. 4](#)) . Proceed to [Step 6](#).



Fig. 4
OK

6. Re-position the cushion on the frame (Fig. 5) .
7. Connect frontal cushion plastic profile J-hook (Fig. 5) . This bulletin has been completed, use inspect LOP (23-20-36-97) to close the active RRT.



Fig. 5

Reposition Cushion to the Frame

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	68519309AA (Mopar) 6002070283 (Locally Sourced)	Cushion Seat (With JWB or JP8 Sales Codes)
1 (AR)	68519314AA (Mopar) 6002070288 (Locally Sourced)	Cushion Seat (JWG Sales Code)
1 (AR)	68295833AB (Mopar) 53415715 (Locally Sourced)	Sensor, Occupant Detection (Without CVG Sales Code)

REPAIR PROCEDURE:

1. Remove and replace the passenger front seat cushion. Refer to the detailed service procedures available in DealerConnect> Service Library under: Service Info> 23 - Body / Seats, First Row / Cover, Seat Cushion, Front / Removal and Installation.

NOTE: While the cushion is off replace the occupant detection sensor. Refer to the detailed service procedures available in DealerConnect> Service Library under: Service Info>10 - Restraints / Sensor, Occupant Detection / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-20-36-97	Cushion, Front passenger Seat and Occupant Detection Sensor - Inspect (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
23-20-36-98	Cushion, Front passenger Seat and Occupant Detection Sensor - Inspect and Replace (1 - Semi-Skilled)	6 - Electrical and Body Systems	1.3 Hrs.

FAILURE CODE:

ZZ	Service Action
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