



**NUMBER:** 18-064-20

**GROUP:** 18 - Vehicle Performance

**DATE:** August 22, 2020

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**This bulletin supersedes Service Bulletin 18-002-16 REV. D, dated December 23, 2016, which should be removed from your files. All revisions are highlighted with **\*\*asterisks\*\*** and include an additional Diagnostic Trouble Code (DTC) and LOP.**

**SUBJECT:**

Flash: Powertrain Control Module (PCM) Updates

**OVERVIEW:**

This bulletin involves reprogramming the PCM with the latest available software.

**MODELS:**

2016 (KL) Jeep Cherokee

**NOTE: This bulletin applies to vehicles within the following markets/countries: North America, APAC, EMEA and LATAM.**

**NOTE: This bulletin applies to vehicles equipped with a 3.2L V6 24V VVT Engine W/ESS (Sales Code EHK).**

**SYMPTOM/CONDITION:**

Customers may experience a Malfunction Indicator Lamp (MIL) illumination. Upon further investigation the technician may find one or more of the following DTCs:

- **\*\*P2610 - PCM Internal Engine Off Timer Performance.\*\***
- U1504 - Implausible Message Data Length Received From Steering Angle Sensor.
- U1424 - Implausible Engine Torque Signal Received DTC False Failure.
- P2097 - Downstream Fuel Trim System 1 Rich DTC Calibration Robustness Improvement.
- P2099 - Downstream Fuel Trim System 2 Rich DTC Calibration Robustness Improvement.
- U0402 - Implausible Data Received.
- B10EA - Blower Motor Control Circuit High.
- B10E9 - Blower Motor Control Circuit Low.
- P0456 - EVAP System Small Leak.

In addition, the following software enhancements are available:

- Calibration update to allow the throttle body to be cycled while the engine is off, for diagnostic purposes.
- Calibration update for a slight push in the vehicle that may be felt when coasting down during a 8th to 7th gear downshift.
- Vehicle shudder at stop/start with A/C on.

**DIAGNOSIS:**

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom/condition listed above or if the technician finds the DTC, perform the Repair Procedure.

**REPAIR PROCEDURE:**

**NOTE: The Transmission Control Module (TCM) must be updated to the latest available software at the conclusion of this repair procedure. Refer to all applicable published service bulletins for detailed repair procedures and labor times regarding updating the TCM software.**

**NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.**

**NOTE: If this flash process is interrupted/aborted, the flash should be restarted.**

1. Reprogram the PCM with the latest software. Detailed instructions for flashing control modules using the wiTECH Diagnostic Application are available by selecting the application's "HELP" tab.

**NOTE: After reprogramming, DTC C10D0 - Electronic Park Brake System Failure, will be displayed. Attempting to clear this DTC will be unsuccessful.**

2. The ignition must be cycled to store **DTC C10D0** and allow it to be cleared.
3. Clear any DTCs that may have been set in any module due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.
4. Verify the TCM is programmed with the latest available software. Refer to all applicable published service bulletins for detailed repair procedures and labor times regarding updating the TCM software.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
**18-19-06-CJ	Module, Powertrain Control (PCM) - Reprogram (0 - Introduction)	1 - Engine Repair and Performance	0.3 Hrs.**

**NOTE: The expected completion time for the flash download portion of this procedure is approximately 7 minutes. Actual flash download times may be affected by vehicle connection and network capabilities.**

***FAILURE CODE:***

**The dealer must use failure code CC with this Service Bulletin.**

- If the customer's concern matches the SYMPTOM/CONDITION identified in the Service Bulletin, failure code CC is to be used.
- When utilizing this failure code the 3C's (customer's concern, cause and correction) must be provided for processing Service Bulletin flash/reprogramming conditions.

CC	Customer Concern
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