













STAR ONLINE PUBLICATION

Case Number: S2008000130

Release Date: 08/28/2020

Symptom/Vehicle Issue: Radio UConnect GPS Based Trip Computer Missing

Discussion: The customer may notice that the radio navigation trip computer is missing after a radio update. The radio Nav trip computer was removed due to data variation from GPS trip computer to cluster trip computer, starting with software MR28.3 for 8.4" and NR28.1 for 12" Panasonic Nav radios. Customers should use instrument cluster-based Trip Computer for trip data.



Fig 1.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

FCA US LLC Version 4.2 02/06/2017