

## STAR ONLINE PUBLICATION

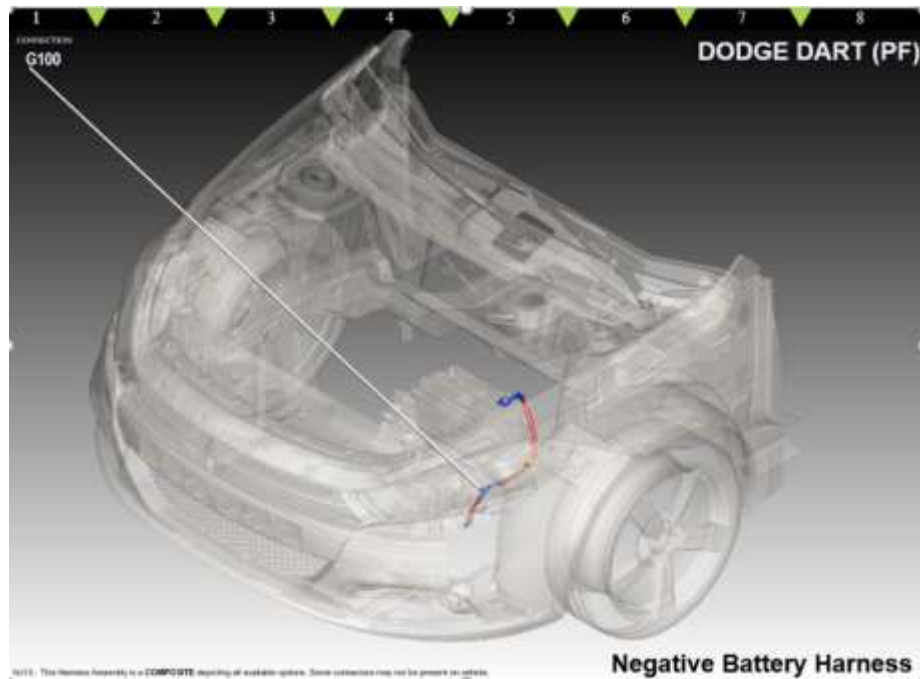
**Case Number:** S2008000129

**Release Date:** 08/28/2020

**Symptom/Vehicle Issue:** No Start, No Crank

**Customer Complaint/ Technician Observation:** Owner complaint is the vehicle does not start, no crank. Technician observed the vehicle has DTC's P 0688 - ASD/Main Sense Circuit, P0622 - Generator Field Control Circuit/Open. Condition may also contribute to multiple loss of communications DTC's.

**Repair Procedure:** Inspect and test for a fully charged battery. Perform a voltage drop test on the main battery cables. Clean and or replace the B+ Battery cable to PDC and or Battery ground to G100 engine or frame as needed Fig 1, 2.



**Fig 1**

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**

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## POOR ENGINE BLOCK, FRAME, OR ALTERNATOR CASE GROUND



Fig 2

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