# GPOP - Issue Review System

**Part Number:** 68294075A$

**Part Description:** USB PORT, Media Hub

**Issue Description:** For Android Auto and Apple Carplay issues, do not replace this part. Android Auto and Apple Carplay applications may not operate with the vehicle if an aftermarket cable is being used. Verify the functionality of these applications using an OEM Apple Lightning cable or an OEM provided USB cable for Android phones before performing any additional troubleshooting. For questions regarding Android Auto or Apply Carplay functionality, please contact *FCA Redacted Content*.

If no response in 15 minutes, proceed with repair.

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Contact us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. Please include the Part Number(s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system..