



## STAR ONLINE PUBLICATION

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**Case Number:** S2008000101

**Release Date:** 7/14/2020

**Symptom/Vehicle Issue:** Blind Spot Indicator Light Remains On In High Ambient Temperatures

**Discussion:** Customers that drive in climates with high ambient temperature and high sun load may experience the Blind Spot Indicator light staying on. This can occur when rear fascia temperatures reach or exceed 170-185°F. The indicator will remain on until the rear fascia temperature cools below 170°F and a vehicle passes through the blindspot zone or the ignition is switched off. Over 185°F the radar will not function.

Heat from the exhaust system can also get trapped in between the rear fascia and Blind Spot Radar, compounding the heating effect.

**Diagnosis:** If you are in an environment where these temperatures can be reached. Using a laser temp gun or similar you should record the surface temperature of the rear fascia. If it is above 170°F but below 185°F and the indicator remains on, the radar for that side of the vehicle should be replaced.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**