



S.A.T.	245 MV
area	n°

Service Bulletin

Service Bulletin - Technisches Rundschreiben - Circulaire Technique - Circular Tecnica

Date: 10 July 2020

Subject: Tire pressure label

Product: Brutale 1000 Serie Oro - RR from vin ... LV000011 to vin ... MV000294

Following a continuous monitoring of the quality of our product, it has been found that for the Brutale 1000 Serie Oro - RR motorcycle purchased by you, it is necessary to replace the label showing the indication for the tire pressure, reporting incorrect values for the model in object.

We kindly ask you to replace the label BEFORE delivering the vehicle to the end customer. For the bikes already sold, we ask you to replace the label on the first useful occasion.

We ask you to check and, if necessary, replace the label during the pre-delivery phase, during a maintenance service or at the first useful opportunity at your workshop.

NON-CONFORMING PART IDENTIFICATION PROCEDURE:

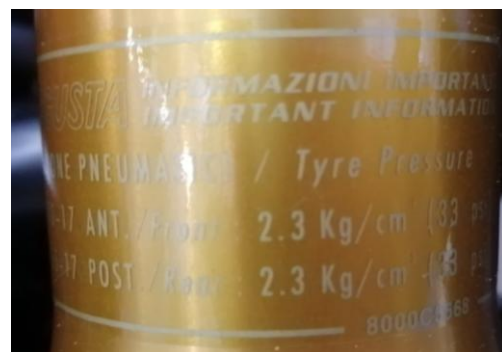
It will be possible to identify the part that needs to be replaced by observing the pressure values shown on the label placed on the right fork leg and identified by the cod. 8000C5568;

The correct tire pressure values for the B4 1000 Serie Oro and RR are the following:

Front tire: 2.3 bar (cold condition)

Rear tire: 2.3 bar (cold condition)

All labels showing values other than those listed above must be replaced.



RICHIESTA DI GARANZIA PER RICEVIMENTO RICAMBIO E RIMBORSO MANODOPERA (FASE 1):

To obtain a refund for the labour time, in addition to the complete motorcycle data, a Warranty claim must be sent using the following information:

- Warranty claim type = 2 options available:
 - New motorcycles in stock NOT REGISTERED = **GP**
 - Motorcycles sold with activated warranty = **GC**
- Operation code: **X999** with labour time of **0.2 h**
- Problem code: **099**
- Problem date: date of insertion of the warranty claim
- Spare part code: cod. **8000C5568**

WARRANTY REQUEST (PHASE 2):

After the validation of the warranty claim by the MV Agusta Technical Assistance Service, you will automatically receive the replacement part no. 8000C5568 for the replacement of the tire pressure indication label.

Once the replacement has been performed, it will be necessary to complete the Warranty claim's procedure by entering the repair date: the insertion of the repair date in the warranty request is valid as certification of the motorcycle being cleared by the dealer and also allows the payment of labor for the work done.

NOTE: we remind you that according to the new guarantee management functions and procedures, the insertion of the repair date is fundamental and mandatory as per technical communication n ° 004/17.

Thanking you in advance for your collaboration, we remain at your disposal for any technical / commercial support.

Best regards,
MV AGUSTA MOTOR S.p.A.
Technical Assistance Service