



S.A.T.	249 MV
area	n°

Service Bulletin

Service Bulletin - Technisches Rundschreiben - Circulaire Technique - Circular Tecnica

Date: **XX September 2020**

Subject: **Application of frame-protecting stickers and pads**

Product: **Superveloce (all versions)**
Superveloce Serie Oro: up to VIN ZCGF110ACMV001409
Superveloce 800: up to VIN ZCGF110ACMV001621

Following continuous monitoring of the quality of our product, it was found that on some motorcycles of the Superveloce model you purchased, it is necessary to apply some stickers and cushions to protect the frame in an area close to the fairing.

We kindly ask you to implement such improvement before delivering the vehicle to the end customer.
For bikes already sold, we ask you to apply the stickers at the earliest opportunity.

WARRANTY CLAIM AND LABOUR REFUND (PHASE 1):

To obtain a refund for the labour, a Warranty claim must be created using the following information:

- Type of warranty = 2 options possible:
 - New motorbikes in stock NOT YET REGISTERED = **GP**
 - Registered motorbikes with an activated warranty = **GC**
- Operation code for warranty tracking: **L999** and enter the time of **1,5 h**
- Problem code: **019**
- Fault date: date of insertion of the warranty claim
- Spare part code:

8A00B4536 protezione per tubo telaio
8A00B4340 tampone

2PCS.
2PCS.

WARRANTY CLAIM (PHASE 2):

Once the claim (see phase 1) has been validated by the MV Agusta Technical Assistance Service, it will be necessary to wait for the delivery of the parts necessary, and then proceed performing the intervention.
Finally, the process must be definitively completed by entering the repair date.

We remind you that the insertion of the repair date in the warranty request is valid as certification of the successful reconditioning of the motorcycle by the dealer, and also allows the payment of labour for the work performed.

NOTE: we remind you that, according to the new guarantee management functions and procedures, the insertion of the repair date is fundamental and mandatory as per technical communication nr. 004/17.

APPLICATION OF THE PROTECTING STICKERS:

Remove the front fairing.

The area on which the stickers and pads must be applied (one for each side of the motorcycle) is shown in the figure, it is recommended to identify it precisely and to test the positioning in advance (before removing the protective film), in order to identify any criticality, interference with welding seams, or abnormal folds that could compromise the adhesion over time.



Pay particular attention to leave a certain distance from the welding seam (about 5mm) as shown in the figure below.

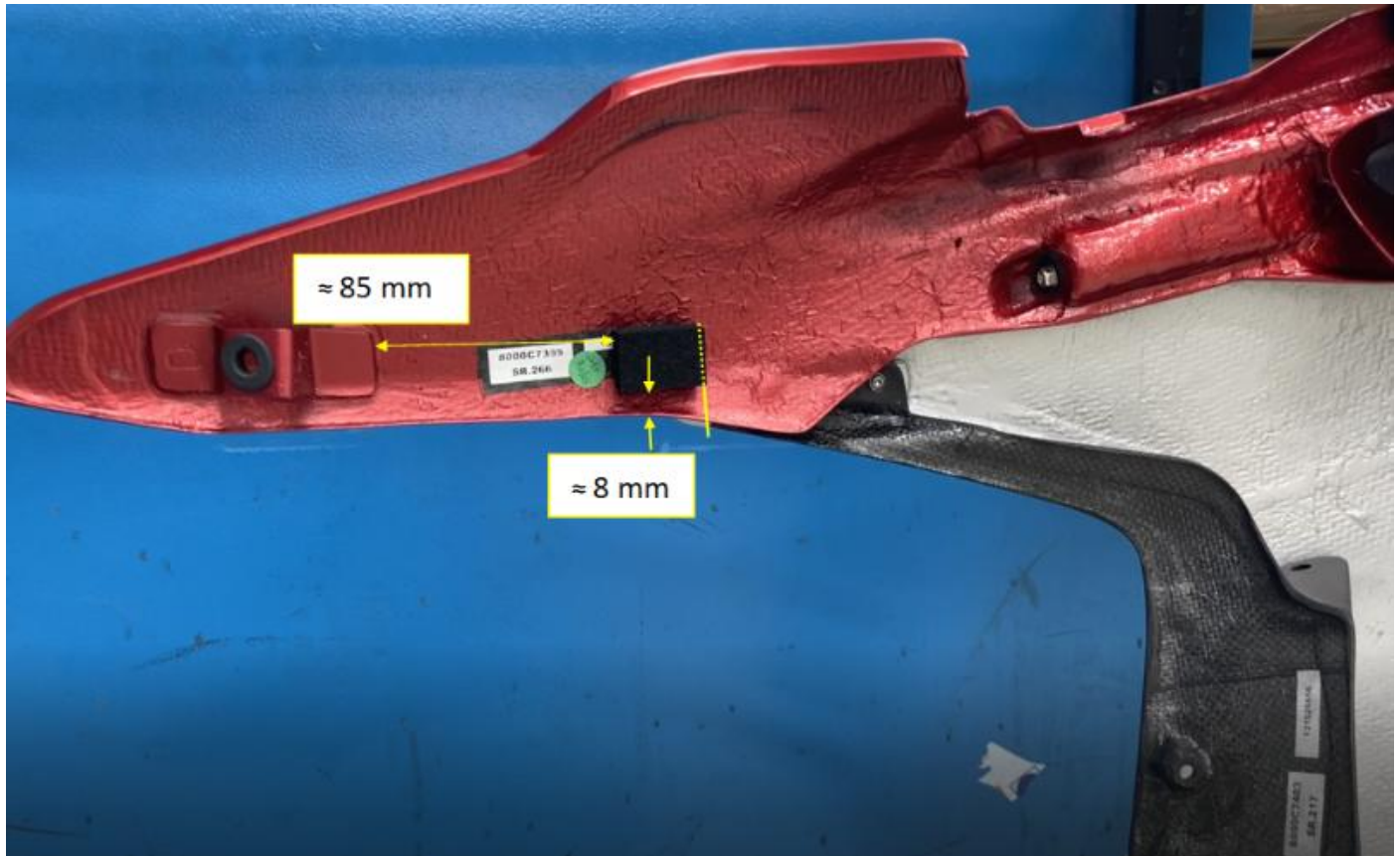


Degrease the involved surface with an appropriate product, wait for the surface to dry, then remove the protective adhesive film and proceed with the application.

Once the stickers have been applied to both sides of the bike, proceed with the application of the foam pads.

APPLICATION OF THE FOAM PADS:

Position the pad on the inner face of the fairing as shown in the figure. Also the pads must be applied to both sides of the bike.



Proceed reassembling the fairing.

Thanking you in advance for your cooperation, we remain at your disposal for any technical / commercial support.

Sincerely,

MV AGUSTA MOTOR S.p.A.
Technical Assistance Service