



S.A.T.	259 MV
area	n°

Service Bulletin

Service Bulletin - Technisches Rundschreiben - Circulaire Technique - Circular Tecnica

Date: **30 October 2020**

Subject: **Silencers heatshield**

Product: **Brutale 1000 Serie Oro - RR - Rush**
from VIN ... LV000011 to VIN ... MV000472 (MV000451 excluded)
from VIN ... MV000483 to VIN ... MV000504
from VIN ... MV000506 to VIN ... MV000509

Following continuous monitoring of the quality of our product, it was found that for the Brutale 1000 Serie Oro - RR - Rush motorcycle you purchased it is necessary to replace the righthand shield located on the silencer and remove the left heat shield always present on the silencers.

We kindly ask you to perform the checks on the parts involved and indicated below BEFORE delivering the vehicle to the end customer.

For bikes already sold we ask you to perform the checks at the first useful opportunity.

REQUEST FOR WARRANTY REFUND FOR LABOR (PHASE 1):

To obtain a refund for the labour, in addition to the complete motorcycle data, it is necessary to send a Warranty claim using the following information:

- Warranty type = 3 options available:
 - New motorcycles in stock NOT REGISTERED = **GP**
 - Motorcycles sold with activated warranty = **GC**
 - Motorcycles sold with expired warranty = **GE**
- Operation code: **X999** with labour time of 1 hour
- Problem code: **099**
- Problem date: **date of insertion of warranty claim**
- Spare part code: cod. **8000C9591(x 1 pcs)** and **8000C9592 (x 1 pcs)**
- It is also mandatory to include the reference "**CT 259**" in the warranty claim's notes.

WARRANTY CLAIM (PHASE 2):

After the validation of the warranty request by the MV Agusta Technical Assistance Service, you will automatically receive the spare parts selected to update your vehicle.

Once the update has been carried out, it will be necessary to complete the Warranty Request procedure by entering the repair date: the insertion of the repair date in the warranty request is valid as certification of the reclamation of the motorcycle by the dealer and also allows payment of manpower for the work performed.

NOTE: we remind you that according to the new features and warranty management procedures, the insertion of the repair date is essential and mandatory as per technical communication no. 004/17.

Equipment needed for performing the operations:

- 4 - 5 - 8 mm Allen key
- 30 - 40 Torx

We ask you to check and possibly updateduring the pre-delivery phase, during a maintenance service or at the first useful opportunity at your workshop.

Intervening procedure:
(LEFT SIDE)

- Remove the left passenger footrest (Torx 40):



- Remove the external fixing screw of the heatshield (5 mm Allen key + Torx 30):



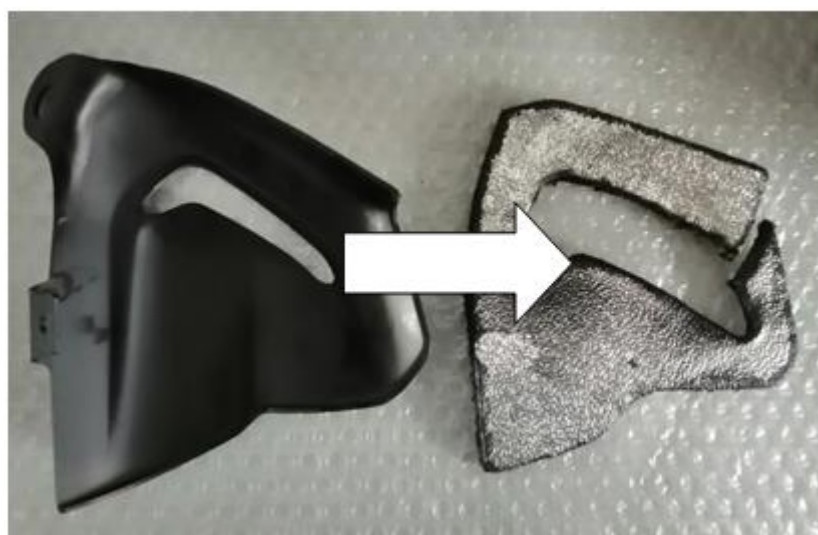
- Remove the internal fixing screw of the heatshield (4 mm Allen key):



- Remove the left heatshield:



- Remove the internal insulation layer:



NOTE: the left side internal insulation layer must NOT be re-applied.

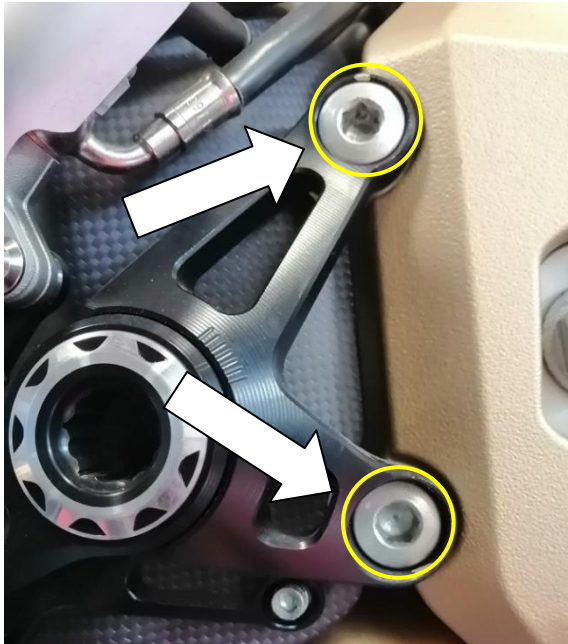
- To reassemble the components, proceed in the reverse order of the disassembly sequence.
- Tightening torques:
 - o internal fixing screw of the heat shield: 10 Nm
 - o external fixing screw of the heat shield: 10 Nm
 - o left passenger footrest screws: 24/28 Nm

(RIGHT SIDE)

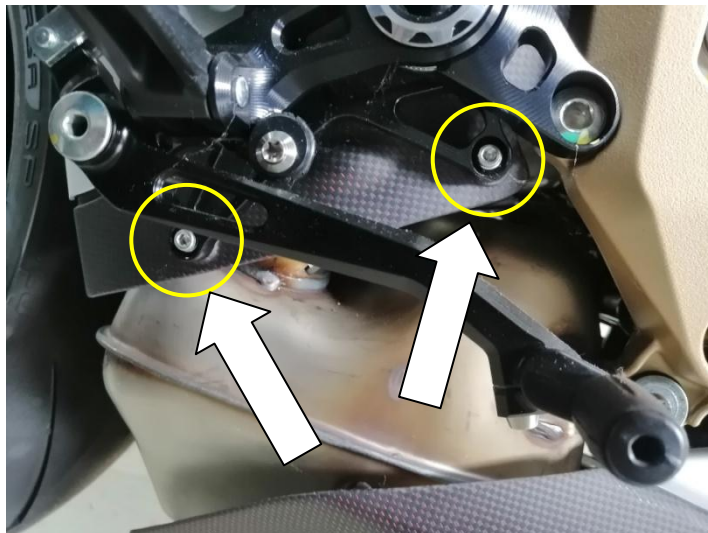
- Remove the right passenger footrest (Torx 40):



- Remove the rider footrest (8 mm Allen key) and protect it adequately to avoid damaging other components during operations:



- Remove the 2 lower fixing screws of the heatshield (4 mm Allen key):



- Remove the external fixing screw of the heatshield (5 mm Allen key + Torx 30):



- Remove the right heatshield, here the two versions in order **RR** (aluminium) and **Serie Oro** (carbon fiber):



- Remove the internal insulation layer, taking care to remove any traces of the old adhesive:



- Glue the new inner insulating layers supplied cod. 8000C9591 e 8000C9592:



NOTE: the new heat shields cod. 8000C9591 and 8000C9592 are applicable on all models B4 1000 RR, B4 1000 Serie Oro and Rush.

- To reassemble the components, proceed in the reverse order of the disassembly sequence.
- Tightening torques:
 - o external fixing screw of the heat shield: 10 Nm
 - o lower fixing screws of the heat shield: 10 Nm
 - o rider footrest screws: 24/28 Nm
 - o passenger footrest screws: 24/28 Nm

Thanking you in advance for your cooperation, we remain at your disposal for any technical / commercial support.

Best regards,
MV AGUSTA MOTOR S.p.A.
Technical Assistance Service